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**PS-17**

# Power Supply

## NI PS-17 Power Supply User Manual

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This hardware has been tested and found to comply with the applicable regulatory requirements and limits for electromagnetic compatibility (EMC) as indicated in the hardware's Declaration of Conformity (DoC)<sup>1</sup>. These requirements and limits are designed to provide reasonable protection against harmful interference when the hardware is operated in the intended electromagnetic environment. In special cases, for example when either highly sensitive or noisy hardware is being used in close proximity, additional mitigation measures may have to be employed to minimize the potential for electromagnetic interference.

While this hardware is compliant with the applicable regulatory EMC requirements, there is no guarantee that interference will not occur in a particular installation. To minimize the potential for the hardware to cause interference to radio and television reception or to experience unacceptable performance degradation, install and use this hardware in strict accordance with the instructions in the hardware documentation and the DoC<sup>1</sup>.

If this hardware does cause interference with licensed radio communications services or other nearby electronics, which can be determined by turning the hardware off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the antenna of the receiver (the device suffering interference).
- Relocate the transmitter (the device generating interference) with respect to the receiver.
- Plug the transmitter into a different outlet so that the transmitter and the receiver are on different branch circuits.

Some hardware may require the use of a metal, shielded enclosure (windowless version) to meet the EMC requirements for special EMC environments such as, for marine use or in heavy industrial areas. Refer to the hardware's user documentation and the DoC<sup>1</sup> for product installation requirements.

When the hardware is connected to a test object or to test leads, the system may become more sensitive to disturbances or may cause interference in the local electromagnetic environment.

Operation of this hardware in a residential area is likely to cause harmful interference. Users are required to correct the interference at their own expense or cease operation of the hardware.

Changes or modifications not expressly approved by National Instruments could void the user's right to operate the hardware under the local regulatory rules.

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<sup>1</sup> The Declaration of Conformity (DoC) contains important EMC compliance information and instructions for the user or installer. To obtain the DoC for this product, visit [ni.com/certification](http://ni.com/certification), search by model number or product line, and click the appropriate link in the Certification column.

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# About This Manual

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The *NI PS-17 Power Supply User Manual* describes the features and specifications of the NI PS-17 power supply and contains information about installing the power supply.

## Related Documentation

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The following documents contain information that you might find helpful as you read this manual:

- *NI PS-15/16/17 Side Mount Brackets Installation Guide*
- *NI PS-15/16/17 Panel Mount Brackets Installation Guide*
- *NI PS-15/16/17 Instruction Manual*

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# Getting Started

This chapter describes the key features of the NI PS-17 power supply and lists the kit contents and mounting equipment you can order from National Instruments.

## Unpacking

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Carefully inspect the shipping container and the power supply for damage. Check for visible damage to the metal work. If damage appears to have been caused during shipment, file a claim with the carrier. Retain the packing material for possible inspection and/or reshipment.

## What You Need to Get Started

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The NI PS-17 power supply kit contains the following items:

- NI PS-17 power supply
- Printed *NI PS-15/16/17 Instruction Manual*

## Key Features

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The NI PS-17 has a short-term power capability of 150% and built-in large sized output capacitors to help start motors, charge capacitors and absorb reverse energy. A wide range input voltage design and a negligible low input inrush current make installation and usage simple. Diagnostics are easy due to the DC OK relay, a green DC OK LED and a red Overload LED.

The key features of the NI PS-17 power supply include the following:

- Small size—Power supply width of only 82 mm
- High efficiency—efficiency up to 93.9%
- Wide temperature range—full output power between -25 °C and +60 °C
- Wide-range AC 100 to 240 V input

- 150% peak load capability
- DC input from 110 to 150 V<sub>DC</sub>
- Active power factor correction (PFC)
- Short-term operation from 60 to 300 V<sub>AC</sub>
- DC OK relay contact
- Minimal inrush current surge

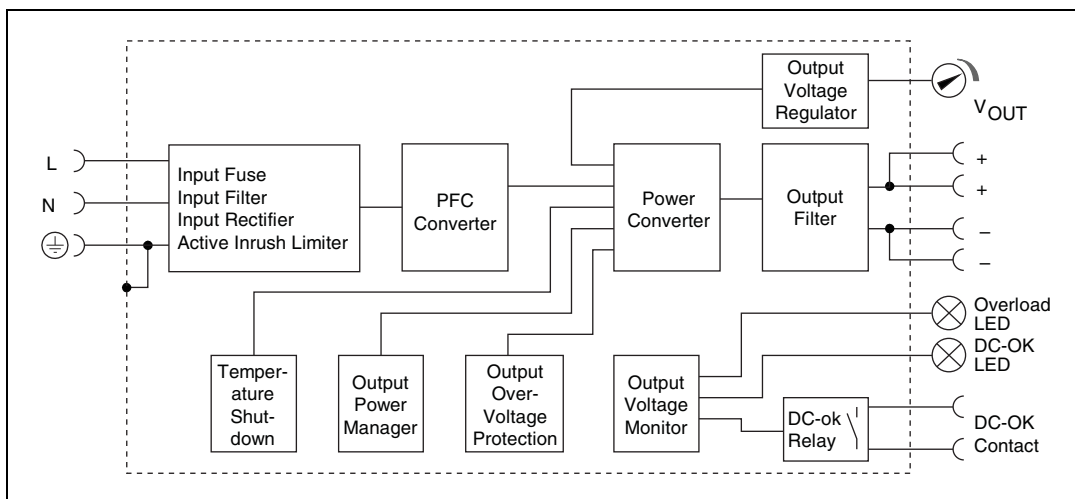


**Hazardous Voltages** Must be mounted in an enclosure by qualified personnel.

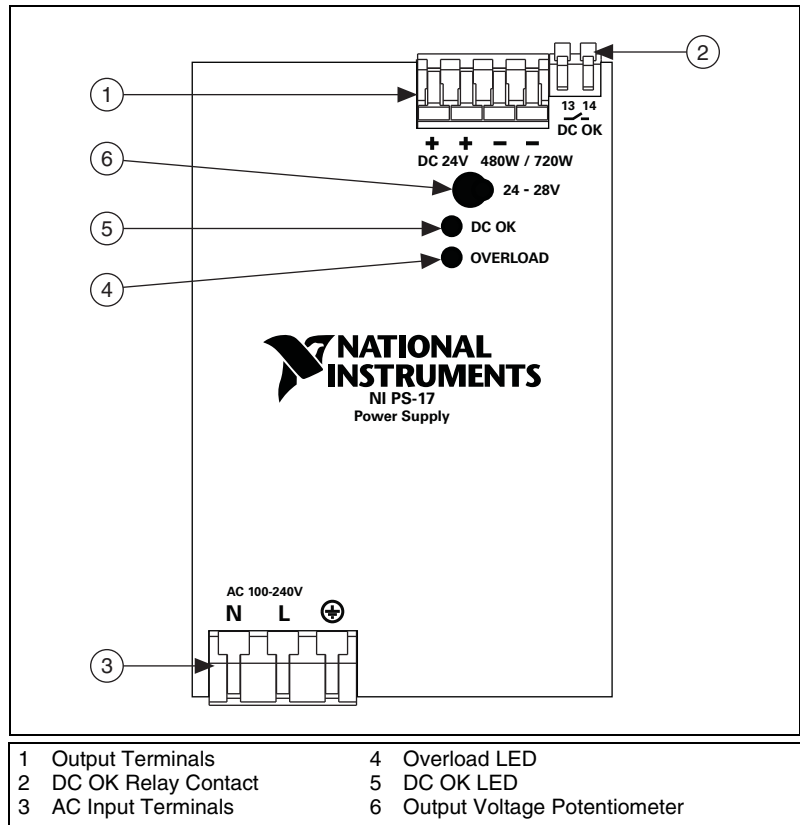
This power supply is designed for installation in an enclosure and is intended for general use, such as in industrial control, office, communication, and instrumentation equipment. Do not use this device in aircraft, trains and nuclear equipment, where malfunctioning of the power supply may cause severe personal injury or threaten human life. For more information, refer to Appendix A, *Specifications*.

## Power Supply Description

Figures 1-1 and 1-2 show the functional description and front panel features of the NI PS-17 power supply.



**Figure 1-1.** Functional Diagram for the NI PS-17 Power Supply



**Figure 1-2.** Front View of the NI PS-17 Power Supply

## Output Terminals

The NI PS-17 has a total of four output terminals, providing two positive (+) output terminals and two negative (-) output terminals. Both positive terminals are wired together internally, and both negative terminals are wired together internally, as shown in Figure 1-1. The output terminals provide 24 V<sub>DC</sub> with 20 A of current.

## Output Voltage Potentiometer



**Note** You must open the protective flap to turn the potentiometer.

Output voltage from the NI PS-17 is set by the output voltage potentiometer, shown in Figure 1-2. The factory setting output voltage is 24.1 V  $\pm$ 0.2% (at full load when the power supply is cold), and the

potentiometer allows the output voltage to be adjusted from 24 to 28 V on any unit. The output voltage may be adjusted above 28 V by the potentiometer, but voltages beyond 28 V are *not* guaranteed.



**Note** Output voltages greater than 28 V are not supported on an NI PS-17 unit.

## DC OK LED

This green LED indicates the status of available DC power through the output terminals. If the LED is lit, DC output of greater than 21 V is available for use through the output terminals. If the LED is not lit, DC is not currently available.

If the DC OK LED does not light when power is provided through the input terminals, it may indicate a problem with the power supply. Contact National Instruments for more details.

## Overload LED

This red LED indicates the whether there is an overload of output current. Table correlates the status of the Overload LED, the DC OK LED, and the DC OK relay contact in various conditions.

**Table 1-1.** Overload LED, DC OK LED, and DC OK Relay Contact Behavior

Condition	Overload LED	DC OK LED	DC OK Contact
Normal mode	OFF	ON	CLOSED
BonusPower® mode	OFF	ON	CLOSED
Overload ( $V_{OUT} > 90\%$ )	OFF	ON	CLOSED
Overload ( $V_{OUT} < 90\%$ )	*	OFF	OPEN
Short-circuit ( $V_{OUT} = \text{ca. } 0\text{V}$ )	*	OFF	OPEN
Over-temperature	*	OFF	OPEN
No input power	OFF	OFF	OPEN
* The power supply delivers continuous output current for up to 4s of overloading. After this, the output power is reduced to nearly zero, then raised again in a cycle of rests and restarts while the overload condition is given a chance to clear. The Overload LED is permanently on when the overload current flows continuously. During the 17 s rest period between restarts, the Overload LED flashes with a frequency of approximately 1.3 Hz.			

Refer to the [DC OK Relay Contact](#) section for more information on the DC OK relay contact.

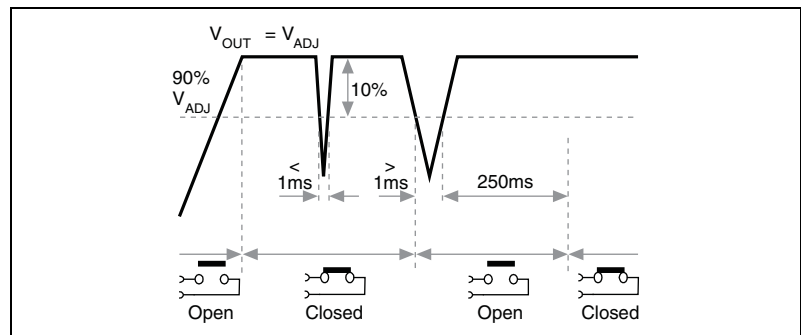
## DC OK Relay Contact

This feature monitors the output voltage, which is produced by the power supply itself. It is independent of a back-fed voltage from a unit which is connected in parallel to the power supply output. Table 1-2 provides an overview of the DC OK relay contact.

**Table 1-2.** DC OK Relay Contact Overview

Contact closes	As soon as the output voltage reaches the adjusted output voltage.		
Contact opens	As soon as the output voltage dips more than 10% below the adjusted output voltage. Short dips will be extended to a signal length of 250ms. Dips shorter than 1ms will be ignored.		
Contact re-closes	As soon as the output voltage exceeds 90% of the adjusted voltage.		
Contact ratings	Maximum	60 V <sub>DC</sub> 0.3 A, 30 V <sub>DC</sub> 1 A, 30 V <sub>AC</sub> 0.5 A	Resistive load minimum.
Contact ratings	Minimum	1 mA at 5 V <sub>DC</sub>	Minimum permissible load.
Isolation voltage	Refer to Table A-2, <i>Dielectric Strength Test Results</i> , in the <i>Dielectric Strength</i> section of Appendix A, <i>Specifications</i> .		

Figure 1-3 provides an overview of the DC OK relay contact behavior.



**Figure 1-3.** DC OK Relay Contact Behavior

The DC OK feature requires that the output voltage reaches the nominal (adjusted) level after turn-on in order to function according to specification. If this level cannot be achieved, the Overload LED will be lit and the DC OK contact will open. The overload signal will only shut off when the adjusted voltage is reached. This is an important condition to consider if the load is a battery, the power supply is used in parallel, or the power supply is used for  $N + 1$  redundant systems.

## Restrictions for Using The DC OK Contact In Input Terminals



**Caution** National Instruments recommends that you wire all three input terminals for proper operation of the NI PS-17.

The NI PS-17 power supply derives power through the input terminals on the front panel, shown in Figure 1-2. There are three terminals corresponding to the Neutral input, the Line (or hot) input, and the Protective Earth (PE) input. The NI PS-17 rectifies both single-phase and two-phase AC input. The Neutral input terminal provides a MAINS return path for the input circuitry. The Line input is the primary power input for the supply. The PE input corresponds to an earth ground. As shown in Figure 1-1, the power supply case itself is grounded to the PE input.

## Mounting Equipment

Contact National Instruments to order the following mounting options for the NI PS-17 power supply. Refer to Table 1-3 for part numbers.

**Table 1-3.** Mounting Equipment

Part Number	Mounting Kit
199431-01	SIDE MOUNTING KIT FOR NI PS-17
199432-01	PANEL MOUNTING KIT FOR NI PS-15/16/17

### Side Mounting Kit

The Side Mounting Kit (199431-01) allows you to mount the NI PS-17 on its side to a wall, panel surface, or a DIN-Rail for reduced installation depth. Refer to the *NI PS-15/16/17 Side Mount Brackets Installation Guide* at [ni.com](http://ni.com) for more information.

### Panel Mounting Kit

The Panel Mounting Kit (199432-01) allows you to mount the NI PS-17 to a wall or panel surface without using a DIN-Rail. Refer to the *NI PS-15/16/17 Panel Mount Brackets Installation Guide* at [ni.com](http://ni.com) for more information.

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# Installation and Configuration

This chapter describes how to prepare and operate the NI PS-17 power supply.

## Mounting Orientation and Installation

---

This section describes the different mounting orientations, and the effect that mounting orientation has on power supply performance.

Mounting orientations other than input terminals on the bottom and output on the top require a reduction in continuous output power or a limitation in the maximum allowed ambient temperature. The amount of reduction influences the lifetime expectancy of the power supply. Therefore, two different derating curves for continuous operation are referenced in Figure 2-1:

- **Curve A1**—Recommended output current.
- **Curve A2**—Maximum allowed output current (which results in approximately half the lifetime expectancy for the power supply when following curve A1).



**Note** National Instruments recommends that the power supply be oriented such that the output terminals are located on top and the input terminals located on bottom. Figure 2-1 refers to this as the *Standard Orientation*.



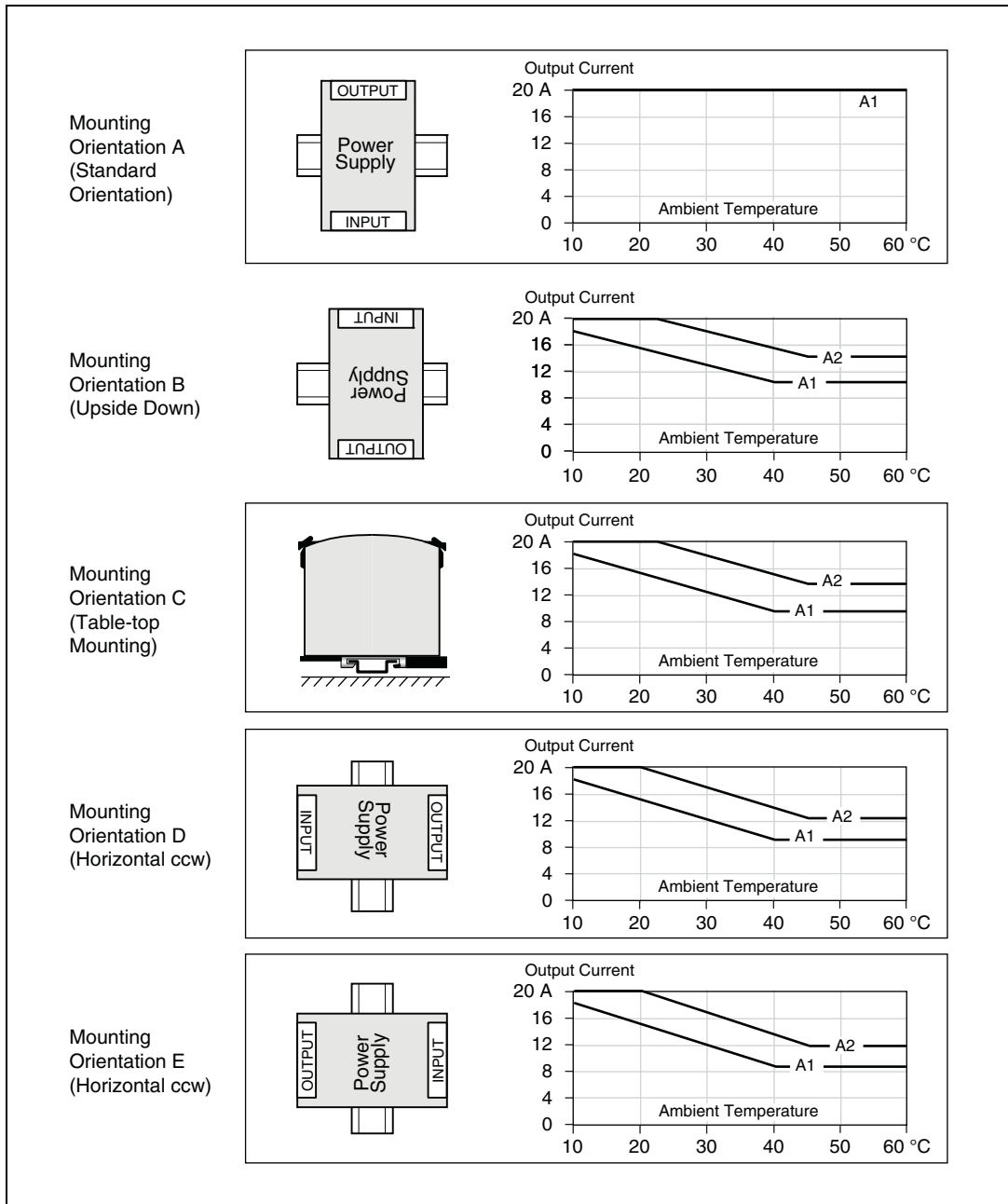


Figure 2-1. NI PS-17 Mounting Orientations

Mount the NI PS-17 power supply according to the installation instructions included with your mounting kit. For details on the mounting options available, refer to the [Mounting Equipment](#) section of Chapter 1, [Getting Started](#).

## Wiring The Terminals

This section describes wiring for the NI PS-17 power supply. The wiring terminals on the power supply are bi-stable, quick-connect spring clamp terminals. When shipped, their default position is open. Table 2-1 provides a list of basic requirements for wiring.

**Table 2-1.** Wiring Requirements

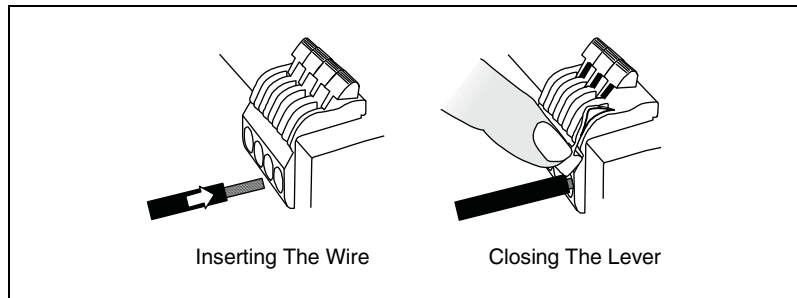
Type	Power Terminals	DC OK Signal Terminals
Solid wire	0.5 to 6 mm	0.3 to 4 mm
Stranded wire	0.5 to 4 mm	0.3 to 2.5 mm
American wire gauge	20 to 10 AWG	26 to 12 AWG
Wire stripping length	10 mm/0.4 in	6 mm/0.25 in
Ferrules	Allowed, but not required	Allowed, but not required
Pull-out force	10 AWG: 80N; 12 AWG: 60N; 14 AWG:50N; 16 AWG:40N (according to UL486E)	

Consider the following when wiring the NI PS-17.

- Use appropriate copper cables that are designed for an operating temperature of:
  - 60 °C for ambient up to 45 °C.
  - 75 °C for ambient up to 60 °C minimum.
- Follow national installation codes and installation regulations.
- Up to two stranded wires with the same cross section are permitted in one connection point (except PE wire).
- Do not use the unit without the PE connection being wired.

Complete the following steps to connect wires to the input and output terminals.

1. Ensure that none of the wires are connected to live power.
2. Strip the ends of the wires according to the recommendations in Table 2-1.
3. Ensure that the terminal lever is in an open position as shown in Figure 2-2.



**Figure 2-2.** Connecting a Wire

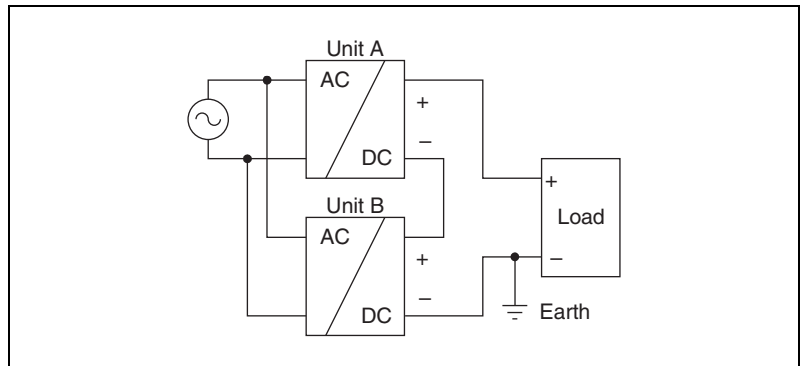
4. Insert the end of the wire into the terminal until the exposed portion of the wire is completely inside of the terminal connection as shown in Figure 2-2. If you are using stranded wire, ensure that all strands of the wire enter the terminal connection.
5. Move the lever until the lever snaps into the closed position, as shown in Figure 2-2.
6. Repeat steps 4 through 5 for each of the other terminals.
7. Ensure that all wires are properly seated and not loose.
8. Ensure that the rest of your equipment is ready to be powered without creating a hazard.
9. Apply MAINS voltage to the NI PS-17 power supply.

# Operating the NI PS-17

This section provides general information on the operation of the NI PS-17 power supply.

## Serial Operation

The NI PS-17 can operate in series to increase the output voltage. Figure 2-3 shows the NI PS-17 in a serial configuration.



**Figure 2-3.** NI PS-17 in Serial Operation

Before operating the NI PS-17 in a serial configuration, consider the following:

- It is possible to connect as many units in series as needed, providing the sum of the output voltage does not exceed  $150 V_{DC}$ .
- Voltages with a potential above  $60 V_{DC}$  are not SELV-compliant any more and can be dangerous. Such voltages must be installed with a protection against touching.
- Use power supplies of the same type for serial operation.
- Earthing of the output is required when the sum of the output voltage is above  $60 V_{DC}$ .
- Keep an installation clearance of 15 mm (left/right) between two power supplies and avoid installing the power supplies on top of each other.

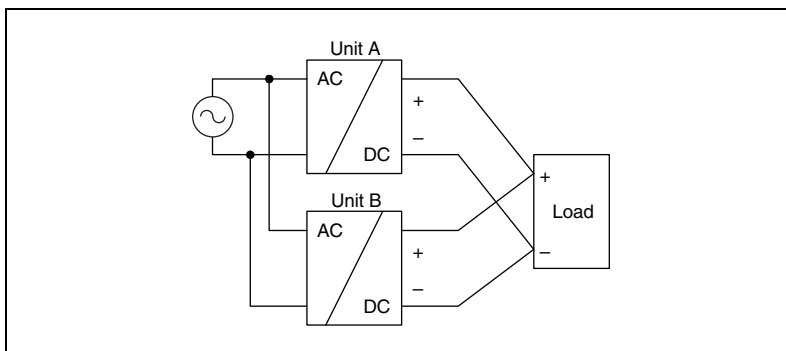


**Caution** Avoid return voltage (for example, from a decelerating motor or battery) which is applied to the output terminals.

## Parallel Operation

### Parallel Operation to Increase Output Power

The NI PS-17 power supplies can be paralleled to increase output power. An schematic for parallel operation is provided in Figure 2-4.



**Figure 2-4.** Parallel Operation for NI PS-17 Power Supplies

Considerations for building such systems include:

- Use only power supplies from the same series (for instance, NI PS-17 power supplies with other NI PS-17 power supplies).
- Adjust the output voltages of all power supplies to approximately the same value ( $\pm 500$  mV). Otherwise, the DC OK signal might not work properly.
- A fuse (or diode) on the output is only required if more than three units are connected in parallel.
- Do not continuously load the terminals with more than 25 A. Refer to the wiring instructions in the [Daisy-Chaining Outputs](#) section.
- Keep an installation clearance of 15 mm (left/right) between two power supplies and avoid installing the power supplies on top of each other.

### Parallel Operation for System Redundancy

Power supplies can be paralleled for 1+1 redundancy to gain a higher system availability. Redundant systems require a certain amount of extra power to support the load in case one power supply unit fails. The simplest way is to put two NI PS-17 power supplies in parallel. If one power supply unit fails, the other one is automatically able to support the load current without any interruption. Redundant systems for a higher power demand are usually built according to an  $N+1$  method—for instance, five 10 A

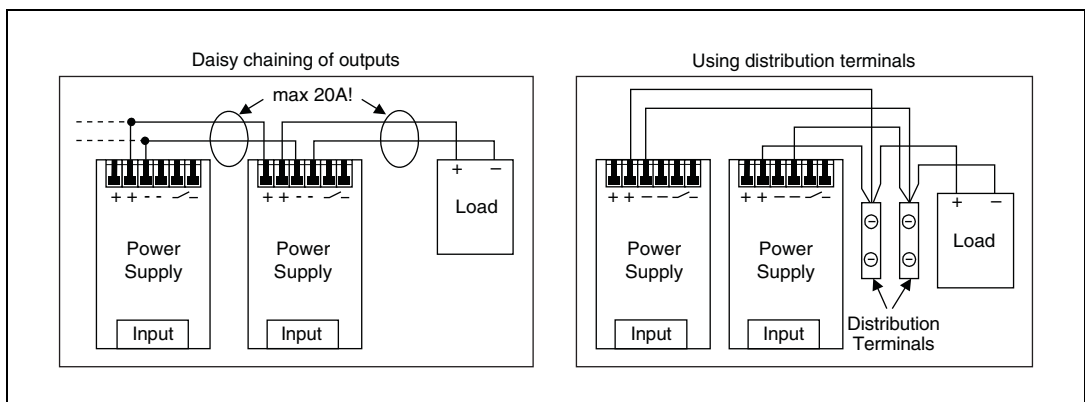
power supplies are paralleled to build a 40A redundant system. This method of building a redundant system does not cover failures such as an internal short circuit in the secondary side of the power supply. In such a case (nearly impossible), the defective unit becomes a load for the other power supplies and the output voltage can not be maintained.

Recommendations for building redundant power systems:

- Use separate input fuses for each power supply.
- When possible, connect each power supply to different phases or circuits.
- Monitor the individual power supply units through the DC OK LED and the DC OK contact.
- Set the output voltages of all of the power supplies to the same value to avoid a false DC OK signal.

## Daisy-Chaining Outputs

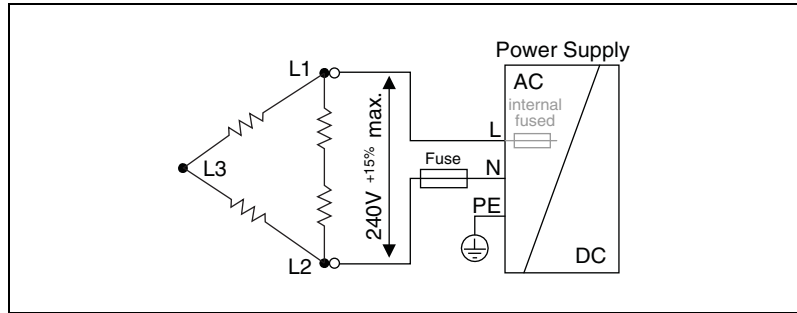
Daisy-chaining outputs (jumping from one power supply output to the next) is allowed as long as the maximum current through one terminal pin does not continuously exceed 20 A. If the current is higher, use a separate distribution terminal. Figure 2-5 illustrates daisy-chaining as well as using the distribution terminals.



**Figure 2-5.** Daisy-Chaining and Distribution Terminals

## Two-Phase Power Operation

The NI PS-17 power supply can operate with two-phase power, as shown in Figure 2-6.



**Figure 2-6.** NI PS-17 in Two-Phase Operation

Before operating the NI PS-17 in this configuration, consider the following:

- A phase-to-phase connection is allowed as long as the supplying voltage is below 240 V +15%.
- Use a fuse or a circuit breaker to protect the N (Neutral) input. The N input is not protected internally and in two-phase configuration would be connected to a hot wire.

Appropriate fuses and circuit breakers are specified in the *External Input Protection* section.

## External Input Protection

The NI PS-17 power supply is tested and approved for branch circuits up to 20 A. External protection is only required if the supplying branch has an ampacity greater than 20 A. In some countries local regulations might apply, so check local codes and local requirements.

If an external fuse is utilized, a minimum value is required to avoid undesired tripping of the fuse, shown in Table 2-2.

**Table 2-2.** Maximum and Minimum Ampacities for External Fuses

Ampacity	B-Characteristic	C-Characteristic
Minimum	10 A	10 A
Maximum	20 A	20 A

## Operation in a Sealed Enclosure

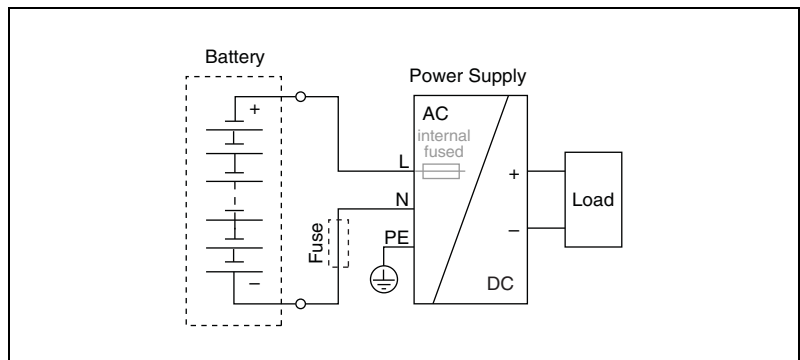
When the power supply is installed in a tightly sealed enclosure, the temperature inside the enclosure will be higher than outside. The inside temperature defines the ambient temperature for the power supply.

The following is the result of such an installation, where the NI PS-17 power supply was placed in the middle of a sealed enclosure, and no other heat producer was present:

Enclosure:	Rittal Type IP66 Box PK 9522 100, plastic, 254 mm × 180 mm × 165 mm
Load:	24 V, 16 A; (=80%) load is placed outside the box
Input:	230 V <sub>AC</sub>
Temperature inside the box:	49.2 °C (in the middle of the right side of the power supply with a distance of 2 cm)
Temperature outside the box:	24.4 °C
Temperature rise:	24.8 °C

## DC Input

The NI PS-17 can receive DC input. Figure 2-7 provides the wiring model necessary to use the power supply in this way.



**Figure 2-7.** Wiring for DC Input



Complete following instructions to use the NI PS-17 with DC.

1. Use a battery or similar DC source.
2. Connect the positive (+) pole to L and the negative (-) pole to N.
3. Connect the PE terminal to an earth wire or to the machine ground.



**Caution** If the negative (-) pole of the battery is not connected to earth, use an appropriate fuse to protect the N terminal.

## Cooling

The NI PS-17 is convection cooled, and direct cooling is not required. However, you must not cover the ventilation grid (for example, with cable conduits) by more than 30%.

Proper installation clearance for the NI PS-17 is 40 mm on top, 20 mm on the bottom, 5 mm on the left and right side when loaded permanently with full power. If the adjacent device is a heat source, 15 mm clearance is recommended between the NI PS-17 and the adjacent device.

## Hazardous Risks



**Cautions** Do not use the unit without the proper earth connection (Protective Earth). Use the PE pin on the front panel terminal block for earth connection instead of one of the screws on the housing.

Turn the power off before working on the power supply. Protect against inadvertent re-powering.

Make sure the wiring is correct by following all local and national codes.

Do not open, modify, or repair the unit.

Use caution to prevent any foreign objects from entering into the housing.

Do not use in wet locations or in areas where moisture or condensation can be expected.

## Service Parts

The NI PS-17 power supply does not contain any serviceable parts. If an internal fuse trips, it is caused by an internal defect. If damage or malfunction occurs during operation, immediately turn the power off and send the NI PS-17 to National Instruments for inspection.



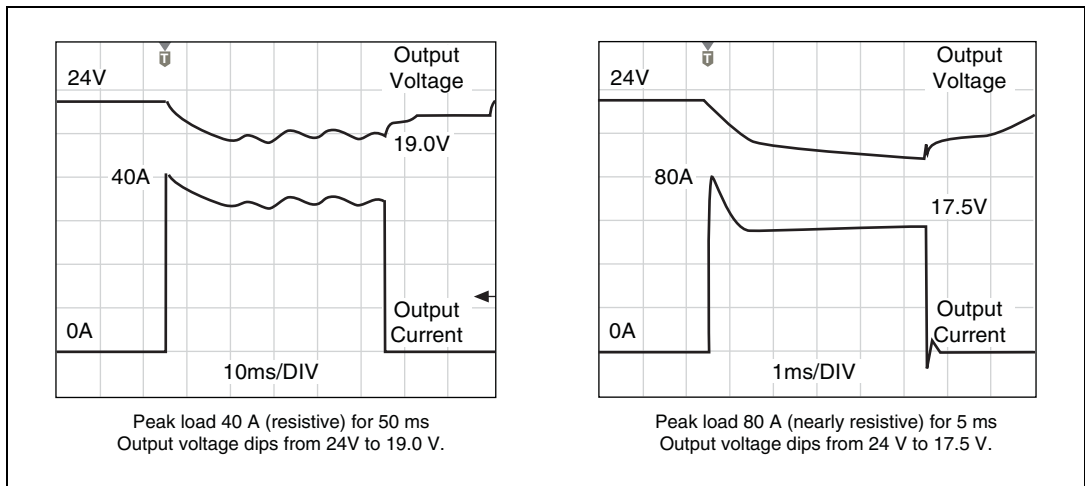
**Note** Attempting to repair or modify the NI PS-17 power supply will void your warranty.

## Peak Current Capability

Solenoids, contactors and pneumatic modules often have a steady state coil and a pick-up coil. The inrush current demand of the pick-up coil is several times higher than the steady state current and usually exceeds the nominal output current (including the BonusPower). The same situation applies when starting a capacitive load.

Branch circuits are often protected with circuit breakers or fuses. In case of a short or an overload in the branch circuit, the fuse needs a certain amount of over-current to trip or to blow. The peak current capability ensures the safe operation of subsequent circuit breakers.

Assuming the input voltage is turned on before such an event, the built-in large sized output capacitors inside the power supply can deliver extra current. Discharging this capacitor causes a voltage dip on the output. Figure 2-8 illustrates two typical voltage dips.



**Figure 2-8.** Peak Current Capacity Output Voltage Dips



**Note** The DC OK relay triggers when the voltage dips more than 10% for more than 1ms.

## Charging Batteries

The NI PS-17 power supply can be used for float-charging of lead-acid or maintenance-free 24 V VRLA batteries.



**Caution** Use only matched batteries when putting 12 V types in series.

Complete the following instructions to charge batteries.

1. Ensure the load is disconnected.
2. Set the output voltage precisely to the end-of-charge voltage according to the expected battery temperature. The following table provides these values.

End-of-charge voltage	27.8 V	27.5 V	27.15 V	26.8 V
Battery temperature	10 °C	20 °C	30 °C	40 °C

3. Use a 25 A circuit breaker (or blocking diode) between the power supply and the battery.
4. Ensure that the output current of the power supply is below the allowed charging current of the battery.



**Note** The return current to the power supply is typically 9 mA at 25 V<sub>DC</sub> when the power supply is switched off.

## Back Feeding Loads

Loads such as decelerating motors and inductors can feed voltage back to the power supply. This feature is also called return voltage immunity or resistance against back-EMF (Electro Magnetic Force). The NI PS-17 power supply is resistant to this and does not malfunction when a load feeds back voltage to the power supply, regardless of whether the power supply itself is on or off.

The maximum allowed feed back voltage is 34 V<sub>DC</sub>. The absorbing energy can be calculated according to the built-in large sized output capacitor, which is specified in the *Output* section of Appendix A, *Specifications*. If the feed back voltage exceeds 34 V<sub>DC</sub>, the power supply will shut down and restart.

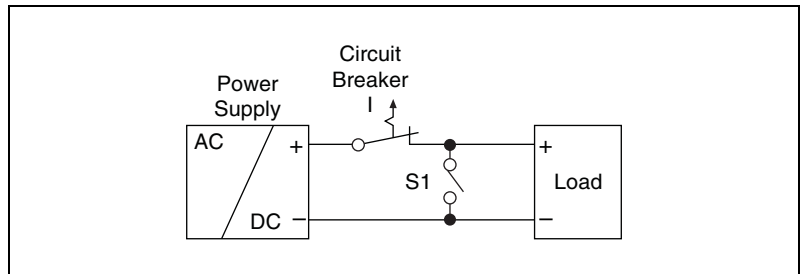
## Output Circuit Breakers

Standard miniature circuit breakers (MCBs) can be used for branch protection. Ensure that the MCB is also rated for DC voltage. The following tests show which circuit breakers the power supply typically trips.



**Note** Circuit breakers have huge tolerances in their tripping behavior. Therefore, these typical tests can only be used as a recommendation or for comparing two different power supplies. Furthermore, the loop impedance has a major influence on whether a breaker trips or not.

**Test 1:** Short circuit with S1 on the power supply end of the cable (loop impedance approximately 20 mΩ). The input voltage was 230 V<sub>AC</sub> and the load current was 0 A.



**Figure 2-9.** Breaker Trip Test 1

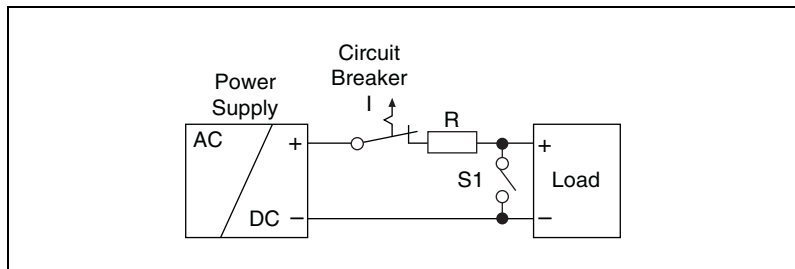
The following circuit breaker tripped during the test:

A- or Z-Characteristic  $\leq 25$  A

B-Characteristic  $\leq 20$  A

C-Characteristic  $\leq 13$  A

**Test 2:** Short circuit with S1 on the load end (additional impedance is included in the form of longer load wire length). The input voltage was 230 V<sub>AC</sub> and the load current was 0 A.



**Figure 2-10.** Breaker Trip Test 2

The following circuit breaker tripped during the test:

A- or Z-Characteristic  $\leq 20$  A and  $R < 82$  m $\Omega$

B-Characteristic  $\leq 13$  A and  $R < 120$  m $\Omega$

C-Characteristic  $\leq 8$  A and  $R < 150$  m $\Omega$

Table 2-3 provides a comparison of resistances in terms of wire gauge and length.

**Table 2-3.** Resistances for Wire Gauges and Lengths

Resistance	0.5 mm <sup>2</sup>	0.7 mm <sup>2</sup>	1.0 mm <sup>2</sup>	1.5 mm <sup>2</sup>	2.5 mm <sup>2</sup>	4.0 mm <sup>2</sup>
180 m $\Omega$	2.3 m	3.2 m	4.6 m	6.9 m	11.4 m	18.3 m
120 m $\Omega$	3.3 m	4.7 m	6.7 m	10.0 m	16.7 m	26.7 m
150 m $\Omega$	4.2 m	5.9 m	8.4 m	12.5 m	20.9 m	33.4 m

For example:

Which wire gauge must be used to trip a C-Characteristic circuit breaker with a rating of 8 A? The load wire length is 19 m.

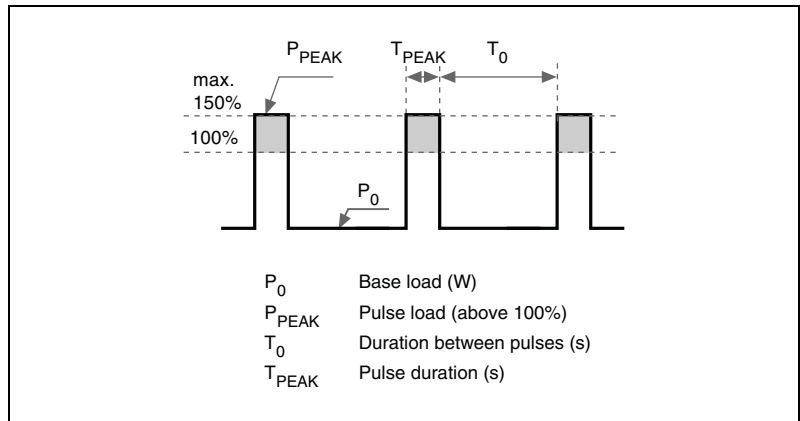
Answer: A 8 A C-Characteristic circuit breaker requires a loop impedance of less than 150 m $\Omega$  (test results). Table 2-3 shows that up to 20.9 m of wire with a cross section of 2.5 mm<sup>2</sup> is below 150 m $\Omega$ . You should not use a wire smaller than 2.5 mm<sup>2</sup>.

## Inductive and Capacitive Loads

The NI PS-17 is designed to supply any kind of load, including unlimited capacitive and inductive loads.

## Repetitive Pulse Loading

Typically, a load current is not constant; it varies over time. Figure 2-11 provides a basic overview of repetitive pulse loading.

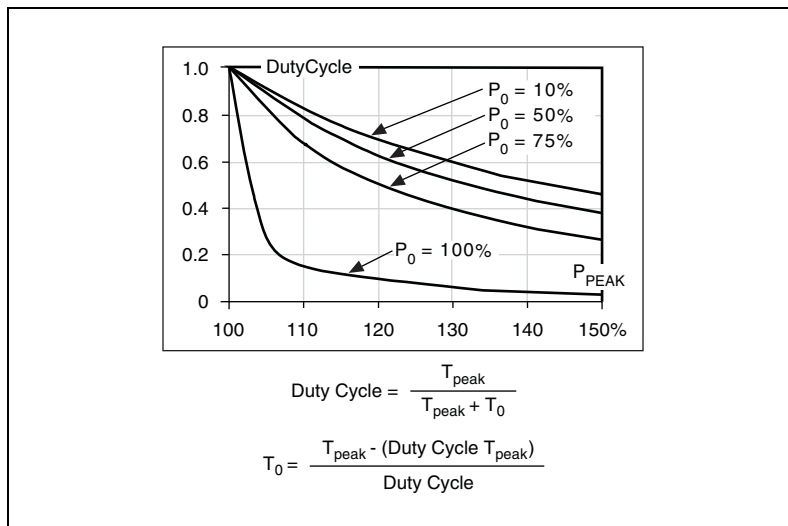


**Figure 2-11.** Definitions of Repetitive Pulse Loads

For pulse load compatibility, the following rules must be met:

- The pulse power demand must be below 150% of the nominal power.
- The duration of the pulse power must be shorter than the allowed Bonus Time. Refer to the [Output](#) section of Appendix A, [Specifications](#), for more information.
- The average (RMS—Root Mean Square) output current must be below the specified continuous output current.

If the RMS current is higher, the unit will respond with a thermal shut-down after a while. Use the maximum duty cycle curve (as shown in Figure 2-12) to verify that the average output current is below the nominal current.



**Figure 2-12.** Maximum Duty Cycle Curve

- For altitudes higher than 2000 m reduce the pulse loading (30 W/1000 m) or the ambient temperature (5 °C/1000 m).

## Utilizing the Maximum Duty Cycle Curve

The following is an example to determine the repetition rate of pulses without dipping of the output voltage. Refer to Figure 2-12 for the curve.

### Parameters of application:

Pulse length	$T_{\text{PEAK}} = 1\text{ s}$
Steady state load	$P_0 = 120\text{ W}$ (50% of $I_{\text{RATED}}$ )
Peak load	$P_{\text{PEAK}} = 360\text{ W}$ (150% of $I_{\text{RATED}}$ )

### Determining the repetition rate:

1. Make a vertical line at  $P_{\text{PEAK}} = 150\%$ .
2. Make a horizontal line where the vertical line crosses the  $P_0 = 50\%$  curve.
3. Read the Maximum Duty Cycle from the Duty Cycle-axis (= 0.37).

4. Calculate the minimum pause (base load) length  $T_0$ :

$$T_0 = \frac{T_{\text{peak}} - (\text{Duty Cycle} \times T_{\text{peak}})}{0.37} = \frac{1\text{ s} - (0.37 \times 1\text{ s})}{0.37} = \underline{1.7\text{ s}}$$

The pulse length equals 1 s, and the minimum pause length equals 1.7 s. So the maximum repetition rate equals the pulse length plus the pause length, which equals 2.7 s.

Table 2-4 provides more examples of pulse load compatibility.

**Table 2-4.** Examples of Pulse Load Compatibility

$P_{\text{PEAK}}$	$P_0$	$T_{\text{PEAK}}$	$T_0$
720 W	0 W	1 s	>1.3 s
720 W	240 W	0.1 s	>0.16 s
720 W	240 W	1 s	>1.6 s
720 W	480 W	1 s	>25 s



---

## Specifications

This appendix contains specifications for the NI PS-17 power supply.



**Note** Specifications are subject to change without notice.



**Hazardous Voltages** Must be mounted in an enclosure by qualified personnel. Refer to Figure A-1 for more information.

This power supply is designed for installation in an enclosure and is intended for general use, such as in industrial control, office, communication, and instrumentation equipment. Do not use this device in aircraft, trains and nuclear equipment, where malfunctioning of the power supply may cause severe personal injury or threaten human life.

## Dimensions and Weight

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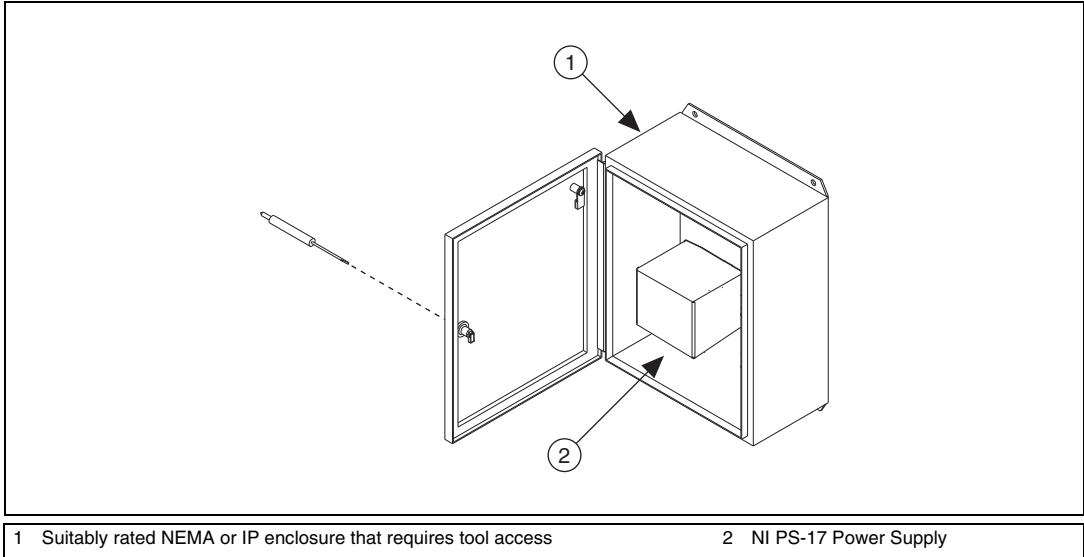
### Dimensions

Width ..... 82 mm

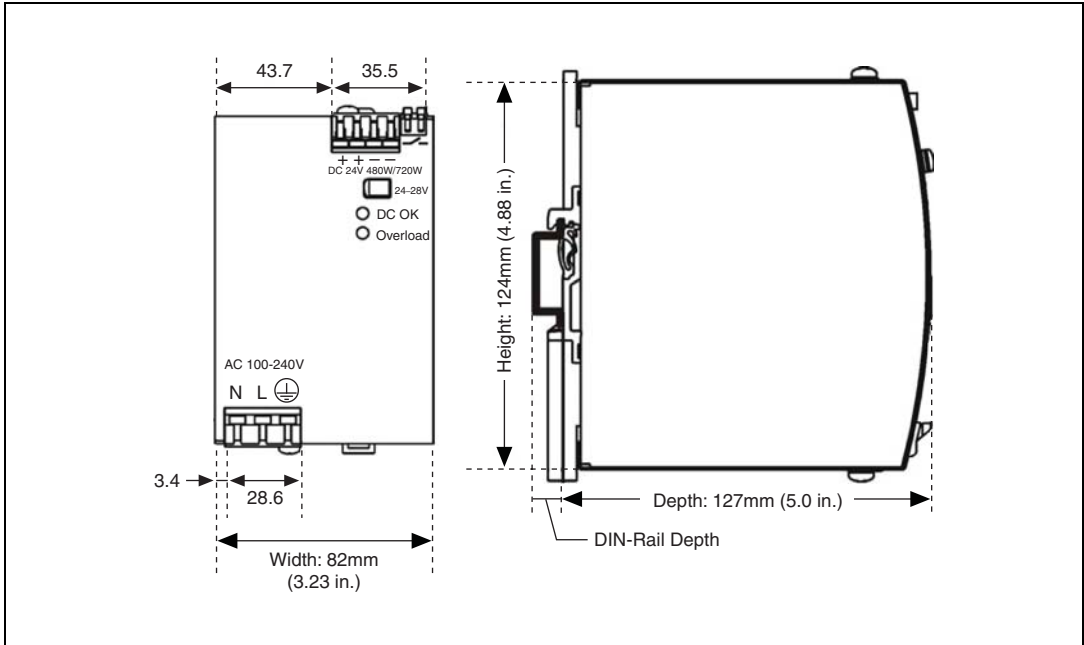
Height..... 124 mm

Depth..... 127 mm

Weight..... 1200 g (2.65 lb)



**Figure A-1.** NI PS-17 Power Supply



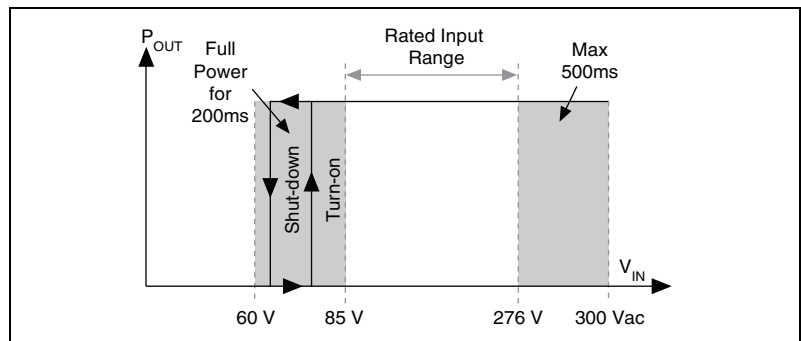
**Figure A-2.** NI PS-17 Dimensions

# AC Input

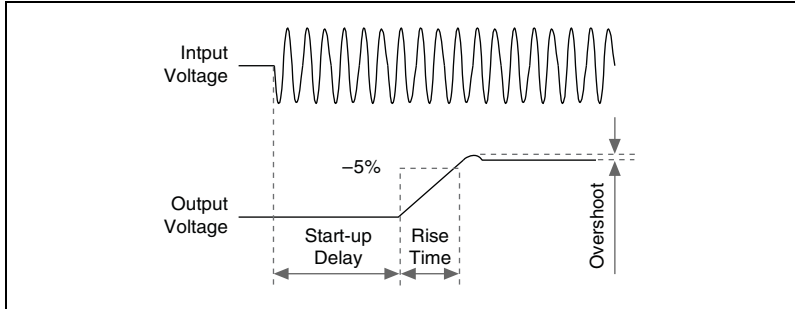
AC input	Nominal AC 100 to 240 V	Wide-range input, TN-, TT-, IT-Mains, refer to Figure A-3
AC input range	Minimum 85 to 276 V <sub>AC</sub> Minimum 60 to 85 V <sub>AC</sub> Minimum 276 to 300V <sub>AC</sub>	Continuous operation Full power for 200 ms, no damage between 0 to 85 V <sub>AC</sub> <500 ms
Input frequency	Nominal 50 to 60 Hz	±6%
Turn-on voltage	Typical 77 V <sub>AC</sub>	Steady-state value, refer to Figure A-3
Shut-down voltage	Typical 73 V <sub>AC</sub> Typical 53 V <sub>AC</sub>	Steady-state value, refer to Figure A-3 Dynamic value

	Typical/ Maximum	AC 100 V	AC 120 V	AC 230 V	
Input current	Typical	5.47 A	4.56 A	2.48 A	At 24 V, 20 A refer to Figure A-3
Power factor*	Typical	0.96	0.95	0.90	At 24 V, 20 A refer to Figure A-3
Crest factor†	Typical	1.6	1.7	2.05	At 24 V, 20 A
Start-up delay	Typical	640 ms	610ms	660ms	Refer to Figure A-4
Rise time	Typical Typical	80 ms 85 ms	80 ms 85 ms	80 ms 85 ms	0 mF, 24 V, 20 A, refer to Figure A-4 20 mF, 24 V, 20 A, refer to Figure A-4
Turn-on overshoot	Maximum	50 mV	50 mV	50 mV	Refer to Figure A-4

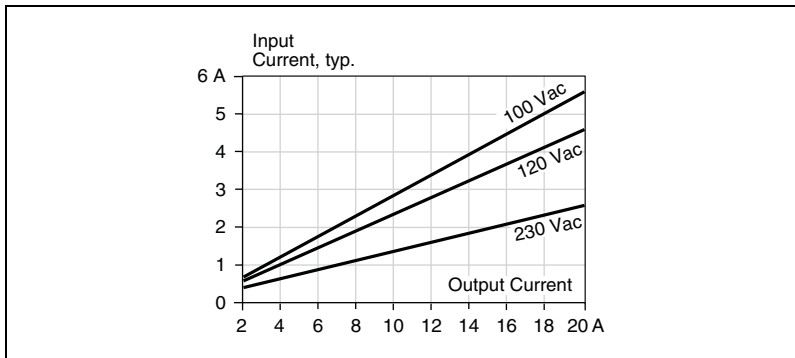
\* The power factor is the ratio of the true (or real) power to the apparent power in an AC circuit.  
† The crest factor is the mathematical ratio of the peak value to the RMS value of the input current waveform.



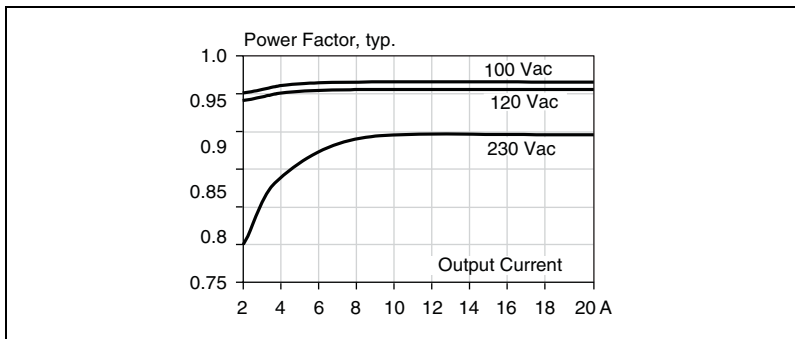
**Figure A-3.** Input Voltage Range



**Figure A-4.** Turn On Behavior, Definitions



**Figure A-5.** Input Current vs. Output Load



**Figure A-6.** Power Factor vs. Output Load

## DC Input

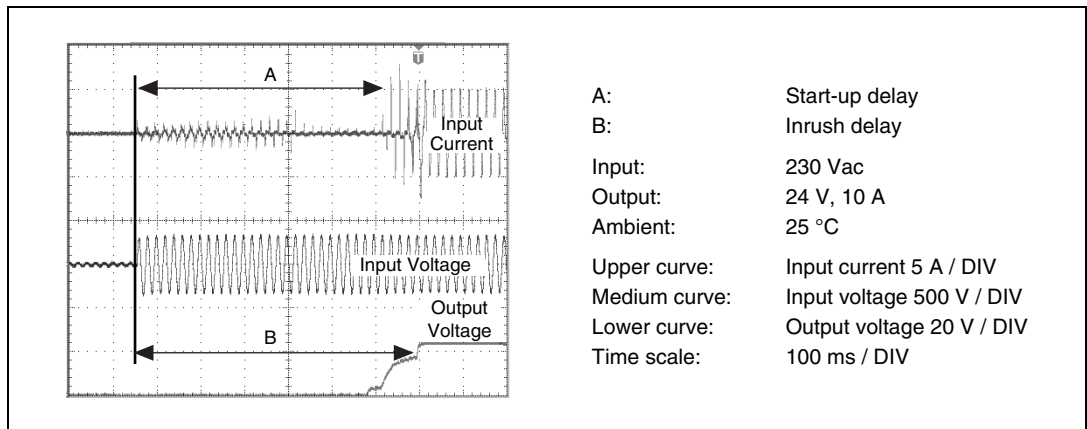
DC input	Nominal	110-150 V <sub>DC</sub>	—
DC input range	Minimum	88-375 V <sub>DC</sub>	Continuous operation
DC input current	Typical	4.8 A / 3.5 A	110 V <sub>DC</sub> / 150 V <sub>DC</sub> , 24 V, 20 A
Turn-on voltage	Typical	74 V <sub>DC</sub>	Steady state value
Shut-down voltage	Typical	69 V <sub>DC</sub>	Steady state value

## Input Current Inrush Surge

An active inrush limitation circuit limits the input inrush current after input voltage is applied. The charging current into EMI suppression capacitors is disregarded in the first milliseconds after power up.

	Typical/ Maximum	AC 100 V	AC 120 V	AC 230 V	
Inrush current	Maximum	13 A <sub>peak</sub>	13 A <sub>peak</sub>	13 A <sub>peak</sub>	-25 °C to +70 °C*
	Typical	11 A <sub>peak</sub>	9 A <sub>peak</sub>	7 A <sub>peak</sub>	-25 °C to +70 °C*
Inrush energy	Maximum	5 A <sup>2</sup> s	5 A <sup>2</sup> s	5 A <sup>2</sup> s	-25 °C to +70 °C*
Inrush delay	Typical	400 ms	400 ms	650 ms	-25 °C to +70 °C

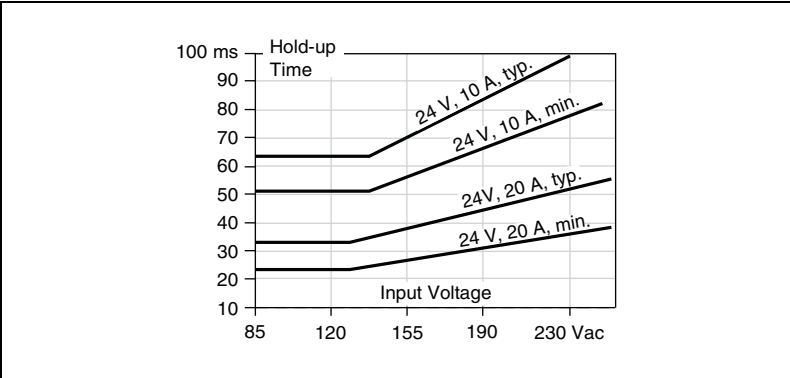
\* MAINS interruption >750 ms.



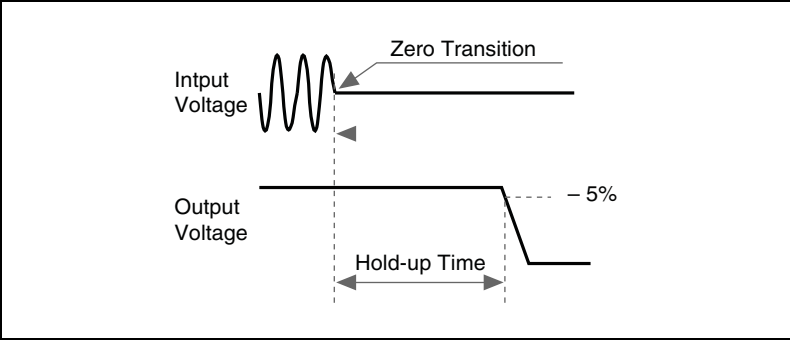
**Figure A-7.** Input Inrush Current, Typical Behavior

# Hold-up Time

	Typical/ Maximum	AC 100 V	AC 120 V	AC 230 V	
Hold-up Time	Typical	32 ms	32 ms	51 ms	20 A, 24 V, refer to Figure A-8
	Typical	64 ms	64 ms	99 ms	10 A, 24 V, refer to Figure A-8



**Figure A-8.** Hold-Up Time vs. Input Voltage



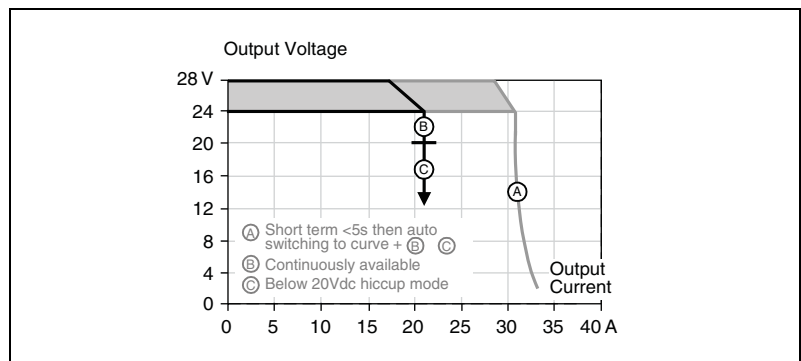
**Figure A-9.** Shutdown Behavior, Definitions



**Note** At no load, the hold-up time can be up to several seconds. The green DC OK LED is lit during this time.

# Output

Output voltage	Nominal	24 V	—
Adjustment range	Minimum Maximum	24 to 28 V 30 V	Guaranteed At clockwise end position of potentiometer
Factory setting	—	24.1 V	$\pm 0.2\%$ , at full load, cold unit
Line regulation	Maximum	10 mV	60 to 300 V <sub>AC</sub>
Load regulation	Maximum	100 mV	Static value, 0 A $\rightarrow$ 20 A $\rightarrow$ 0 A
Ripple and noise voltage	Maximum	100 mVpp	20 Hz to 20 MHz, 50 $\Omega$
Output capacitance	Typical	8,500 $\mu$ F	—
Output current	Nominal Nominal	20 A 17 A	At 24 V, refer to Figure A-10 At 28 V, refer to Figure A-10
Output power	Nominal Nominal	480 W 480 W	24 V, continuous 28 V, continuous
Short-circuit current	Minimum Maximum	30 A 40 A	Load impedance 50 m $\Omega$ , up to 4 s before Hiccup Mode begins, refer to Figure A-10 and Figure A-12



**Figure A-10.** Output Voltage vs. Output Current, Typical

## BonusPower

BonusPower provides short term power capability, typically up to 4 seconds.

The power supply is designed to support loads with a higher short-term power requirement without damage or shutdown. The short-term duration is hardware controlled by an output power manager. This bonus power is repeatedly available. Detailed information can be found in the *Repetitive Pulse Loading* section of Chapter 2, *Installation and Configuration*. If the power supply is loaded longer with the BonusPower than shown in the bonus time diagram (refer to Figure A-11), the maximum output power is automatically reduced to 480 W.

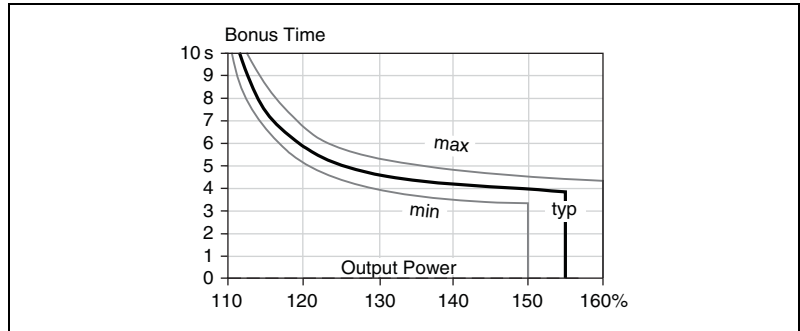
If the power requirement is continuously above 480 W and the voltage falls below approximately 20 V (due to the current regulating mode at overload), the unit shuts off and makes periodical restart attempts. This behavior is called Hiccup Mode and is described *Hiccup Mode* section. If the voltage is above 20 V, the unit continuously delivers current.

## Hiccup Mode

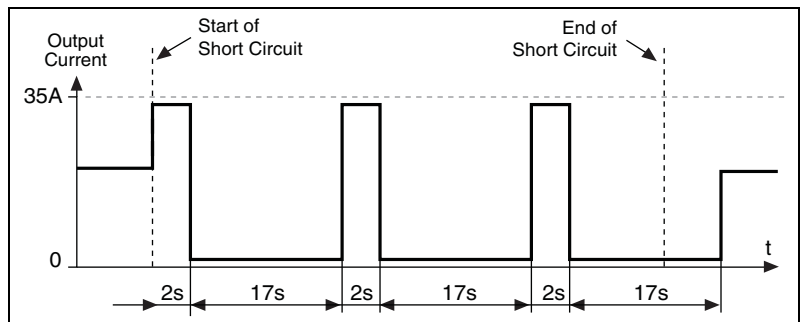
The power supply delivers continuous output current for up to 4 s of overloading. After this, the output power is reduced to nearly zero for approximately 17 s before a new start attempt is performed. If the overload has been cleared, the device will operate normally. If the overload still exists, the output current will be delivered for 2 to 4 s (depending on the overload) again followed by a 17 s rest time. This cycle is repeated as long as the overload exists. During the off-period a small rest voltage and rest current is present on the output. Refer to Figure A-12 for more information.

Output current	Nominal Nominal	30 A 26 A	At 24 V, refer to Figure A-10 At 28 V, refer to Figure A-10
Output power	Nominal Nominal	720 W 720 W	24 V, short term 28 V, short term
Short-circuit current	Minimum Maximum	30 A 40 A	Load impedance 50 mΩ, up to 4 s, refer to Figure A-10 Load impedance 50 mΩ, up to 4 s, refer to Figure A-10
Bonus time	Typical Minimum Maximum	4 s 3.5 s 4.5 s	At 24 V, 30 A, duration until the voltage dips, refer to Figure A-11





**Figure A-11.** Bonus Time Vs. Output Power



**Figure A-12.** Hiccup Mode, Typical Behavior

The BonusPower is available as soon as power comes on and immediately after the end of an output short circuit or output overload. Refer to Figure for descriptions of the BonusPower behavior at input turn-on and output short.

## Peak Current Capability

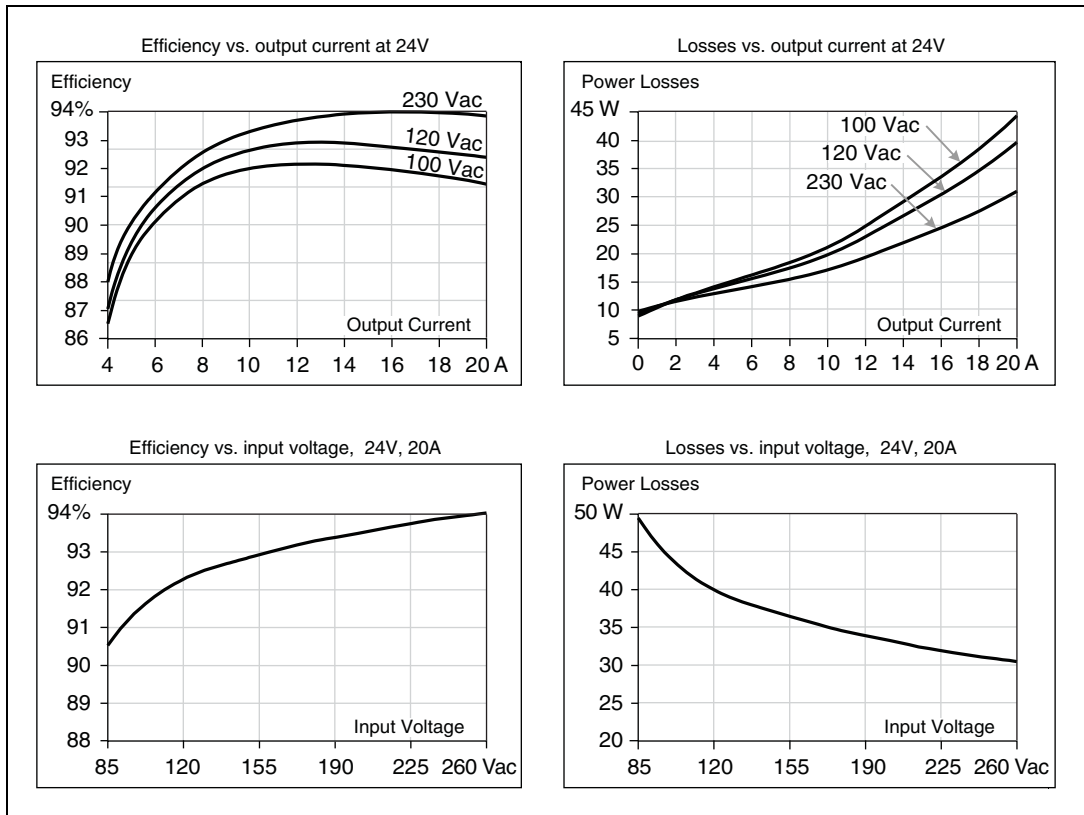
The power supply can deliver a peak current which is higher than the specified short term current. This helps to start current-demanding loads or to safely operate subsequent circuit breakers.

The extra current is supplied by the output capacitors inside the power supply. During this event, the capacitors will be discharged and cause a voltage dip on the output. Detailed curves can be found in the [Peak Current Capability](#) section of Chapter 2, *Installation and Configuration*.

Peak current voltage dips	Typical	From 24 V to 19 V	At 40 A for 20 ms, resistive load
	Typical	From 24 V to 18 V	At 80 A for 2 ms, resistive load
	Typical	From 24 V to 17.5 V	At 80 A for 5 ms, resistive load

# Efficiency and Power Losses

		AC 100 V	AC 120 V	AC 230 V	
Efficiency	Typical	91.6%	92.4%	93.9%	20 A, 24 V
Power losses	Typical	44.0 W	39.6 W	31.4 W	2.5 A, 24 V
	Typical	9.0 W	9.2 W	10.0 W	0 A



**Figure A-13.** NI PS-17 Efficiency and Losses

# Reliability

The lifetime expectancy shown in Table A-1 indicates the service life of the NI PS-17, and is determined by the lifetime expectancy of the built-in electrolytic capacitors. Lifetime expectancy is specified in operational hours. Lifetime expectancy is calculated according to the capacitor's manufacturer specification. The prediction model allows a calculation of up to 15 years from the date of shipment.

MTBF (Mean Time Between Failure) is calculated according to statistical device failures and indicates reliability of a device. It is the statistical representation of the likelihood of a unit to fail and does not necessarily represent the life of a product.

**Table A-1.** Reliability Specifications

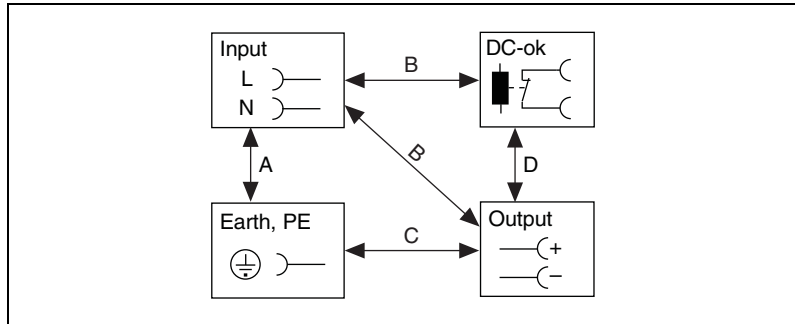
	Minimum Maximum	AC 100 V	AC 120 V	AC 230 V	
Lifetime expectancy	Minimum	54,000 hours	59,000 hours	71,000 hours	40 °C, 24 V, 20 A
	Minimum	135,000 hours	143,000 hours	164,000 hours	40 °C, 24 V, 10 A
	Minimum	153,000 hours	165,000 hours	15 years	25 °C, 24 V, 20 A
MTBF SN 29500, IEC 61709	—	407,000 hours	441,000 hours	469,000 hours	40 °C, 24 V, 20 A
	—	749,000 hours	799,000 hours	840,000 hours	25 °C, 24 V, 20 A
MTBF MIL HDBK 217F	—	204,000 hours	215,000 hours	229,000 hours	40 °C, 24 V, 20 A, Ground Benign GB40
	—	273,000 hours	288,000 hours	308,000 hours	25 °C, 24 V, 20 A, Ground Benign GB40

# Dielectric Strength



**Notes** The output voltage is floating and has no ohmic connection to ground.

To fulfill the PELV requirements according to EN60204-1 § 6.4.1, we recommend that either the + pole, the - pole or any other part of the output circuit should be connected to the protective earth system. This helps to avoid situations in which a load starts unexpectedly or can not be switched off when unnoticed earth faults occur.



**Figure A-14.** Dielectric Strength

Table A-2 lists the tests that have been run to determine the NI PS-17 dielectric strength, and the results of each test.

**Table A-2.** Dielectric Strength Test Results

Test	Duration	A	B	C	D
Type test	60 s	2500 V <sub>AC</sub>	3000 V <sub>AC</sub>	500 V <sub>AC</sub>	500 V <sub>AC</sub>
Factory test	5 s	2500 V <sub>AC</sub>	2500 V <sub>AC</sub>	500 V <sub>AC</sub>	500 V <sub>AC</sub>
Field test	5 s	2000 V <sub>AC</sub>	2000 V <sub>AC</sub>	500 V <sub>AC</sub>	500 V <sub>AC</sub>

**Type tests and factory tests:**

Conducted by the manufacturer. Do *not* repeat test in field.

**Rules for field test:**

Use appropriate test equipment which applies the voltage with a slow ramp. Connect L and N together as well as all output poles.

## Used Substances

- The unit does not release any silicone and is suitable for the use in paint shops.
- The unit conforms to the RoHS directive 2002/96/EC.
- Electrolytic capacitors included in this unit do not use electrolytes such as Quaternary Ammonium Salt Systems.

- Plastic housings and other molded plastic materials are free of halogens.
- The production material within our production does not include following toxic chemicals: Polychlorized Biphenyl (PCB), Polychlorized Terphenyl (PCT), Pentachlorophenol (PCP), Polychlorinated naphthalene (PCN), Polybrom Biphenyl (PBB), Polybrom Bipheny-oxyd (PBO), Polybrominated Diphenylether (PBDE), Polychlorinated Diphenylether (PCDE), Polydibromphenyl Oxyd (PBDO), Cadmium, Asbest, Mercury, Silicia.

## Environment

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Operational temperature	-25 °C to +70 °C (-13 °F to 158 °F)	Reduce output power above +60 °C
Output de-rating	12 W/°C	60 to 70 °C (140 °F to 158 °F), refer to Figure A-15
Storage temperature	-40 to +85 °C (-40 °F to 185 °F)	Storage and transportation
Humidity	5 to 95% r.H.	IEC 60068-2-30 Do not energize while condensation is present
Vibration sinusoidal	2 to 17.8 Hz: ±1.6 mm; 17.8 to 500 Hz: 2 g 2 hours / axis	IEC 60068-2-6
Random vibration	0.5 m <sup>2</sup> (s <sup>3</sup> ); 2 hours / axis	IEC 60068-2-64
Shock	30 g 6 ms, 20 g 11 ms 3 bumps/direction, 18 bumps total	IEC 60068-2-27
Altitude	0 to 6000 m (0 to 20,000 ft)	Reduce output power or ambient temperature above 2000 m sea level
Output de-rating (for altitude)	30 W/1000 m or 5 °C/1000 m	Above 2000 m (6500 ft), refer to Figure A-16
Over-voltage category	III	EN 50178, altitudes up to 2000 m
	II	Altitudes from 2000 m to 6000 m
Degree of pollution	2	EN 50178, not conductive

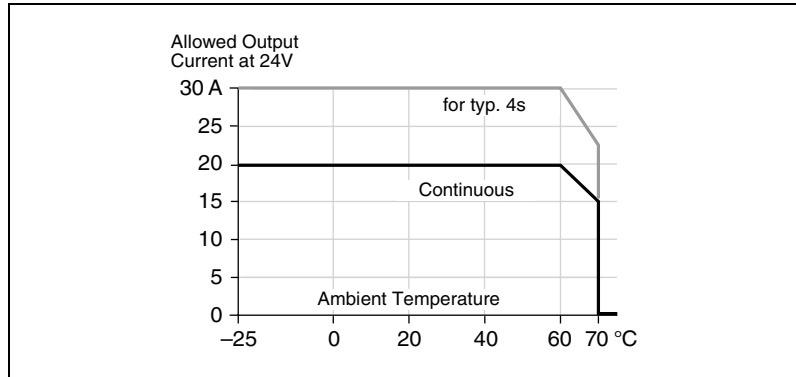


Figure A-15. Output Current vs. Ambient Temperature

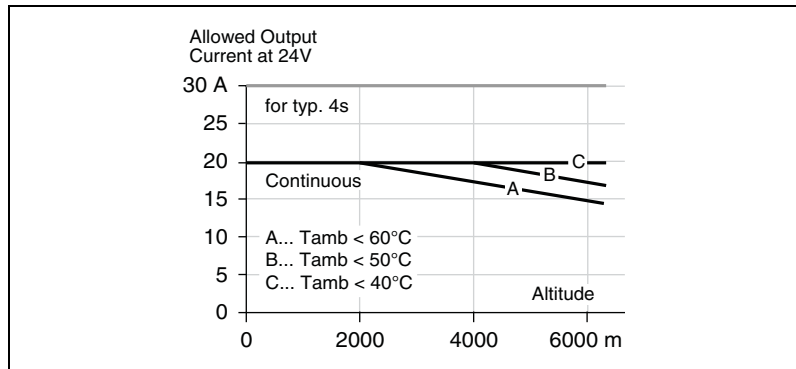


Figure A-16. Output Current vs. Altitude



**Note** The ambient temperature is defined as the temperature 2cm below the NI PS-17.

## Protection Features

Output protection	Electronically protected against overload, no-load and short-circuits	
Output over-voltage protection	Typical 32 V <sub>DC</sub> Maximum 37 V <sub>DC</sub>	In case of an internal power supply defect, a redundant circuitry limits the maximum output voltage. The output shuts down and automatically attempts to restart.
Output over-current protection	Electronically limited	Refer to Figure A-10.
Degree of protection	IP 20	EN/IEC 60529
Penetration protection	>3.5 mm/>5 mm	Top side, bottom side; from screws, small parts, and so on

Over-temperature protection	Yes	Output shut-down with automatic restart
Input transient protection	MOV	Metal Oxide Varistor
Internal input fuse	T10A H.B.C.	Not user replaceable



**Note** In case of a protection event, audible noise may occur.

## Safety

This product is designed to meet the requirements of the following standards of safety for industrial control and information technology equipment:

- IEC/EN 60950-1, UL 508



**Note** For UL and other safety certifications, refer to the product label or the [Online Product Certification](#) section.

## Safety Guidelines for Hazardous Locations

The NI PS-17 is suitable for use in Class I, Division 2, Groups A, B, C, D, T4 hazardous locations; Class I, Zone 2, AEx nA IIC T4, and Ex nA IIC T4 hazardous locations; and nonhazardous locations only. Follow these guidelines if you are installing the NI PS-17 in a potentially explosive environment. Not following these guidelines may result in serious injury or death.



**Caution** Do *not* disconnect I/O-side wires or connectors unless power has been switched off or the area is known to be nonhazardous.



**Caution** Do *not* remove modules unless power has been switched off or the area is known to be nonhazardous.




**Caution** Substitution of components may impair suitability for Class I, Division 2.



**Caution** For Division 2 and Zone 2 applications, install the system in an enclosure rated to at least IP 54 as defined by IEC 60529 and EN 60529.

## Special Conditions for Hazardous Locations Use in Europe

This equipment has been evaluated as Ex nA IIC T4 equipment under DEMKO Certificate No. 07 ATEX 0626664X. Each module is marked  II 3G and is suitable for use in Zone 2 hazardous locations, in ambient temperatures of  $-40\text{ °C} \leq T_a \leq 70\text{ °C}$ . If you are using the NI PS-17 in Gas Group IIC hazardous locations, you must use the device in an NI chassis that has been evaluated as Ex nC IIC T4, EEx nC IIC T4, Ex nA IIC T4, or Ex nL IIC T4 equipment.

## Electromagnetic Compatibility

This product is designed to meet the requirements of the following standards of EMC for industrial control and information technology equipment:

EMC Immunity	EN 61000-6-2 EN 61000-6-1	Generic standards		
Electrostatic discharge	EN 61000-4-2	Contact discharge Air discharge	8 kV 15 kV	Criterion A Criterion A
Electromagnetic RF field	EN 61000-4-3	80 MHz to 1 GHz	10 V/m	Criterion A
Fast transients (Burst)	EN 61000-4-4	Input lines Output lines	4 kV 2 kV	Criterion A Criterion A
Surge voltage on input	EN 61000-4-5	L → N N/L → PE	2 kV 4 kV	Criterion A Criterion A
Surge voltage on output	EN 61000-4-5	+ → - +/- → PE	500 V 500 V	Criterion A Criterion A
Conducted disturbance	EN 61000-4-6	0.15 to 80 MHz	10 V	Criterion A
MAINS voltage dips	EN 61000-4-11	0% of 100 V <sub>AC</sub>	0 V <sub>AC</sub> , 20 ms	Criterion A
		40% of 100 V <sub>AC</sub>	40 V <sub>AC</sub> , 200 ms	Criterion C
		70% of 100 V <sub>AC</sub>	70 V <sub>AC</sub> , 500 ms	Criterion C
Voltage interruptions	EN 61000-4-11		0 V <sub>AC</sub> , 5000 ms	Criterion C
Voltage sags	SEMI F47 0200	—	96 V <sub>AC</sub> , 1000 ms	Criterion A
			84 V <sub>AC</sub> , 500 ms	Criterion A
			60 V <sub>AC</sub> , 200 ms	Criterion A
Powerful transients	VDE 0160	Over entire load range	750 V, 1.3 ms	Criterion C
Criteria: <b>A:</b> Power supply shows normal operation behavior within the defined limits. <b>C:</b> Temporary loss of function is possible. Power supply might shut-down and restarts by itself. No damages or hazards for the power supply occur.				



EMC Emission	EN 61000-6-3, EN 61000-6-4	Generic standards
Conducted emission	EN 55011, EN 55022, FCC Part 15, CISPR 11, CISPR 22	Class B, input lines
	EN 55022	Class B, output lines
Radiated emission	EN 55011, EN 55022	Class B
Harmonic input current	EN 61000-3-2	Fulfilled, active PFC
Voltage fluctuations, flicker	EN 61000-3-3	Fulfilled

## Switching Frequencies

The power supply has four converters with four different switching frequencies included. One is nearly constant, and the others are input voltage and load dependent. Refer to the following table for details.

Switching frequency 1	100 kHz	Resonant converter, nearly constant
Switching frequency 2	100 kHz to 500 kHz	Boost converter, input voltage and load dependent
Switching frequency 3	73 kHz to 114 kHz	Resonant converter, input voltage and load dependent
Switching frequency 4	35 kHz to 45 kHz	Resonant converter, input voltage and load dependent



**Notes** For the standards applied to assess the EMC of this product, refer to the [Online Product Certification](#) section.




For EMC compliance, operate this device with shielded cabling.

## CE Compliance

This product meets the essential requirements of applicable European Directives as follows:

- 2006/95/EC; Low-Voltage Directive (safety)
- 2004/108/EC; Electromagnetic Compatibility Directive (EMC)

## Certifications

	LISTED as Industrial Control Equipment (UL 508)
	RECOGNIZED as Information Technology Equipment (UL 60950-1)
	GL (Germanischer Lloyd) classified for marine and offshore applications. Environmental category: C, EMC2

## Online Product Certification

Refer to the product Declaration of Conformity (DoC) for additional regulatory compliance information. To obtain product certifications and the DoC for this product, visit [ni.com/certification](http://ni.com/certification), search by model number or product line, and click the appropriate link in the Certification column.

## Environmental Management

NI is committed to designing and manufacturing products in an environmentally responsible manner. NI recognizes that eliminating certain hazardous substances from our products is beneficial to the environment and to NI customers.

For additional environmental information, refer to the *Minimize Our Environmental Impact* web page at [ni.com/environment](http://ni.com/environment). This page contains the environmental regulations and directives with which NI complies, as well as other environmental information not included in this document.

## Waste Electrical and Electronic Equipment (WEEE)



**EU Customers** At the end of the product life cycle, all products *must* be sent to a WEEE recycling center. For more information about WEEE recycling centers, National Instruments WEEE initiatives, and compliance with WEEE Directive 2002/96/EC on Waste and Electronic Equipment, visit [ni.com/environment/weee](http://ni.com/environment/weee).

## 电子信息产品污染控制管理办法（中国 RoHS）



**中国客户** National Instruments 符合中国电子信息产品中限制使用某些有害物质指令 (RoHS)。关于 National Instruments 中国 RoHS 合规性信息，请登录 [ni.com/environment/rohs\\_china](http://ni.com/environment/rohs_china)。(For information about China RoHS compliance, go to [ni.com/environment/rohs\\_china](http://ni.com/environment/rohs_china).)

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- **System Integration**—If you have time constraints, limited in-house technical resources, or other project challenges, National Instruments

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- **Declaration of Conformity (DoC)**—A DoC is our claim of compliance with the Council of the European Communities using the manufacturer’s declaration of conformity. This system affords the user protection for electromagnetic compatibility (EMC) and product safety. You can obtain the DoC for your product by visiting [ni.com/certification](http://ni.com/certification).
- **Calibration Certificate**—If your product supports calibration, you can obtain the calibration certificate for your product at [ni.com/calibration](http://ni.com/calibration).

You also can visit the Worldwide Offices section of [ni.com/niglobal](http://ni.com/niglobal) to access the branch office Web sites, which provide up-to-date contact information, support phone numbers, email addresses, and current events.

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