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SCXI-1001

DAQ

SCXI™-2400 User Manual

Serial Interface Module

June 1996 Edition
Part Number 321231A-01



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Configuration and Installation

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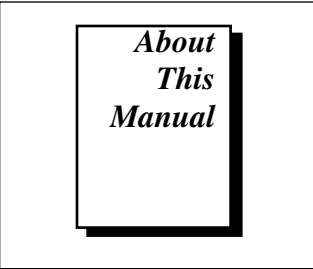
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*About
This
Manual*

This manual describes the electrical and mechanical aspects of the SCXI-2400 and contains information concerning its installation and operation. With the SCXI-2400 serial interface module, you can control your SCXI chassis through the RS-232 or RS-485 port on your computer.

Organization of This Manual

The *SCXI-2400 User Manual* is organized as follows:

- Chapter 1, *Introduction*, describes the SCXI-2400, lists what you need to get started with your SCXI-2400, the optional software, the optional equipment, and explains how to unpack the SCXI-2400.
- Chapter 2, *Configuration and Installation*, describes how to configure the SCXI-2400 switches and how to install the SCXI-2400 into the SCXI chassis.
- Appendix A, *Specifications*, lists the specifications for the SCXI-2400.
- Appendix B, *Customer Communication*, contains forms you can use to request help from National Instruments or to comment on our products.
- The *Glossary* contains an alphabetical list and description of terms used in this manual, including abbreviations, acronyms, metric prefixes, mnemonics, symbols, and terms.
- The *Index* contains an alphabetical list of key terms and topics in this manual, including the page where you can find each one.

Conventions Used in This Manual

| | |
|---------------------------|---|
| | The following conventions are used in this manual. |
| bold | Bold text denotes LEDs. |
| <i>bold italic</i> | Bold italic text denotes a note, caution, or warning. |
| <i>italic</i> | Italic text denotes emphasis, a cross reference, or an introduction to a key concept. |
| monospace | Denotes text or characters that are to be literally input from the keyboard, sections of code, programming examples, and syntax examples. This font is also used for the proper names of disk drives, paths, directories, programs, subprograms, subroutines, device names, functions, variables, filenames, and extensions, and for statements and comments taken from program code. |
| SCXIBus | Refers to the backplane in the chassis. A signal on the backplane is referred to as the SCXIBus <signal name> line (or signal). The SCXIBus descriptor may be omitted when the meaning is clear. Descriptions of all SCXIBus signals are in Chapter 3, <i>Signal Connections</i> . |
| Slot 0 | Refers to the power supply and control circuitry in the SCXI chassis. |
| | Abbreviations, acronyms, metric prefixes, mnemonics, symbols, and terms are listed in the <i>Glossary</i> . |

National Instruments Documentation

The *SCXI-2400 User Manual* is one piece of the documentation set for your DAQ

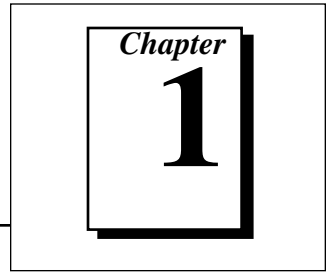
system. You could have any of several types of manuals, depending on the hardware and software in your system. Use the manuals you have as follows:

- *Getting Started with SCXI*—This is the first manual you should read. It gives an overview of the SCXI system and contains the most commonly needed information for the modules, chassis, and software.
- Your SCXI hardware user manuals—Read these manuals next for detailed information about signal connections and module configuration. They also explain in greater detail how the module works and contain application hints.
- Your DAQ hardware user manuals—These manuals have detailed information about the DAQ hardware that plugs into or is connected to your computer. Use these manuals for hardware installation and configuration instructions, specification information about your DAQ hardware, and application hints.
- Software documentation—Examples of software documentation you may have are the LabVIEW and LabWindows®/CVI documentation sets and the NI-DAQ documentation. After you set up your hardware system, use either the application software (LabVIEW or LabWindows/CVI) or the NI-DAQ documentation to help you write your application. If you have a large and complicated system, it is worthwhile to look through the software documentation before you configure your hardware.
- Accessory installation guides or manuals—If you are using accessory products, read the terminal block and cable assembly installation guides. They explain how to physically connect the relevant pieces of the system. Consult these guides when you are making your connections.
- SCXI chassis manuals—Read these manuals for maintenance information on the chassis and installation instructions.

Customer Communication

National Instruments wants to receive your comments on our products and manuals. We are interested in the applications you develop with our products, and we want to help if you have problems with them. To make it easy for you to contact us, this manual contains comment and configuration forms for you to complete. These forms are in Appendix B, *Customer Communication*, at the end of this manual.

Introduction



This chapter describes the SCXI-2400, lists what you need to get started with your SCXI-2400, the optional software, the optional equipment, and explains how to unpack the SCXI-2400.

About the SCXI-2400

The SCXI-2400 is a module that controls the SCXI chassis with your computer's serial port. The SCXI-2400 includes an RS-232 port for direct connection to the serial port of a PC, and an RS-485 port for long distance, multichassis system configuration. The module can operate in any SCXI chassis.

Detailed specifications of the SCXI-2400 are listed in Appendix A, *Specifications*.

What You Need to Get Started

To set up and use your SCXI-2400, you will need the following items:

- SCXI-2400 module
- SCXI-2400 User Manual*
- One of the following chassis and the *SCXI Chassis User Manual*:
 - SCXI-1000
 - SCXI-1000DC
 - SCXI-1001
- One of the following cables:
 - RS-232 (Type 5) null modem cable
 - RS-485 (4-wire) cable and ferrite
- Your computer with an RS-232 or RS-485 port

- ❑ One of the following software packages and documentation:
 - LabVIEW for Windows
 - LabWindows/CVI for Windows
 - NI-DAQ for PC compatibles

Software Programming Choices

There are several options to choose from when programming your National Instruments plug-in DAQ and SCXI hardware. You can use LabVIEW, LabWindows/CVI, or NI-DAQ.

LabVIEW and LabWindows/CVI Application Software

LabVIEW and LabWindows/CVI are innovative program development software packages for data acquisition and control applications. LabVIEW uses graphical programming, whereas LabWindows/CVI enhances traditional programming languages. Both packages include extensive libraries for data acquisition, instrument control, data analysis, and graphical data presentation.

LabVIEW features interactive graphics, a state-of-the-art user interface, and a powerful graphical programming language. The LabVIEW Data Acquisition VI Library, a series of VIs for using LabVIEW with National Instruments boards, is included with LabVIEW. The LabVIEW Data Acquisition VI Library is functionally equivalent to the NI-DAQ software.

LabWindows/CVI features interactive graphics and a state-of-the-art user interface and uses the ANSI standard C programming language. The LabWindows/CVI Data Acquisition Library, a series of functions for using LabWindows/CVI with National Instruments boards, is included with your NI-DAQ software kit. The LabWindows/CVI Data Acquisition Library is functionally equivalent to the NI-DAQ software.

Using LabVIEW or LabWindows/CVI software will greatly reduce the development time for your data acquisition and control application.

NI-DAQ Driver Software

The NI-DAQ driver software is included at no charge with all National Instruments DAQ hardware. NI-DAQ has an extensive library of functions that you can call from your application programming environment. These functions include routines for analog input

(A/D conversion), buffered data acquisition (high-speed A/D conversion), analog output (D/A conversion), waveform generation, digital I/O, counter/timer operations, SCXI, RTSI, self-calibration, messaging, and acquiring data to extended memory.

NI-DAQ also internally addresses many of the complex issues between the computer and the plug-in board, such as programming interrupts and DMA controllers. NI-DAQ maintains a consistent software interface among its different versions so that you can change platforms with minimal modifications to your code. Whether you are using conventional programming languages, LabVIEW, or LabWindows/CVI, your application uses the NI-DAQ driver software, as illustrated in Figure 1-1.

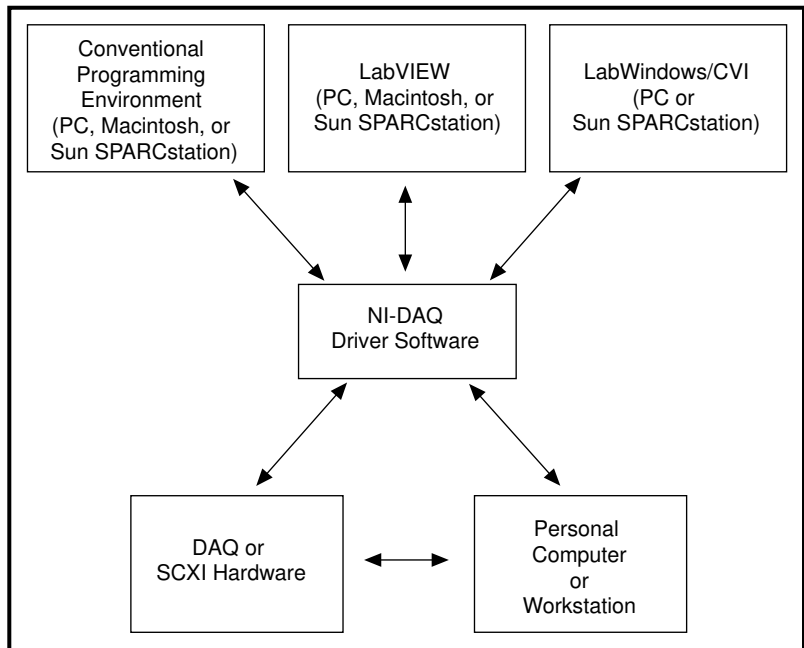


Figure 1-1. The Relationship between the Programming Environment, NI-DAQ, and Your Hardware

Optional Equipment

Listed below is an optional accessory that works with your device. New accessories are always being added to our product family. See your National Instruments catalog or call the National Instruments office nearest you for more information about optional equipment.

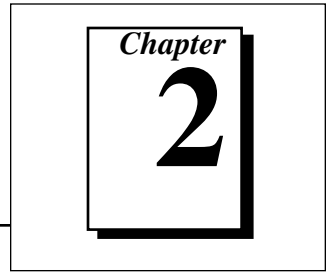
- IEEE 1284 7 in. type-C-to-type-A parallel port cable
- DAQ device or SCXI DAQ module (SCXI-1200)

Unpacking

Your SCXI-2400 module is shipped in an antistatic package to prevent electrostatic damage to the module. Electrostatic discharge can damage several components on the module. To avoid such damage in handling the module, take the following precautions.

- Ground yourself via a grounding strap or by holding a grounded object.
- Touch the antistatic package to a metal part of your SCXI chassis before removing the module from the package.
- Remove the module from the package and inspect the module for loose components or any other sign of damage. Notify National Instruments if the module appears damaged in any way. *Do not* install a damaged module into your SCXI chassis.
- *Never* touch the exposed pins of connectors.

Configuration and Installation



This chapter describes how to configure the SCXI-2400 switches and how to install the SCXI-2400 into the SCXI chassis.

Module Configuration

Module configuration involves selecting an HDLC (high-level data link control) address for RS-485 and a baud rate.

HDLC Address Selection

Unless you are using multiple chassis and need to configure one or more serial ports for a different HDLC address, you can leave your SCXI-2400 with the factory-default HDLC address of 1.

If you are controlling your chassis via the RS-485 serial port on the SCXI-2400 (you cannot use RS-232 to control more than one chassis from a single serial port), you must specify the HDLC address of the SCXI-2400 on the serial port. You must configure all the serial ports on the same network for different addresses. Before setting the HDLC address of the SCXI-2400, set the address of your chassis to 0. The SCXI-100X have the factory-default chassis address setting of 0. See your chassis user manual for instructions on setting its address.

Set the HDLC address of the serial port with switches 1 through 8 on the front panel of the SCXI-2400 to select an HDLC address from 1 to 254 (addresses 0 and 255 are reserved). Figure 2-1 shows some examples of HDLC address settings.

If you are controlling your chassis via the RS-232 port on the SCXI-2400, make sure you note the HDLC address because it must match the address in your software configuration.

Baud Rate Selection

You must specify the baud rate (the signal rate over the serial port, expressed in bits per second). If you have multiple chassis cabled to the same RS-485 network, you must configure all the chassis on the same

network for the same baud rate. Set the baud rate with switches 9 through 12 on the front panel of the SCXI-2400. Use Table 2-1 to determine the appropriate settings for your baud rate.

If you want to disable the SCXI-2400 without removing it from the chassis, set the four baud rate switches to the disabled setting shown in Table 2-1. The SCXI-2400 will not control the chassis but you can still use the chassis as a direct cable connection between a plug-in DAQ device and one of the SCXI modules. The address switch settings do not matter when the SCXI-2400 is disabled; however, the chassis address may, so refer to your *SCXI Chassis User Manual*. Figure 2-1 shows some examples of baud rates and settings.

Table 2-1. SCXI-2400 Baud Rate Settings

| Baud Rate | Switch 12 | Switch 11 | Switch 10 | Switch 9 |
|-----------|-----------|-----------|-----------|----------|
| 300 bps | Off | Off | Off | Off |
| 600 bps | Off | Off | Off | On |
| 1200 bps | Off | Off | On | Off |
| 2400 bps | Off | Off | On | On |
| 4800 bps | Off | On | Off | Off |
| 9600 bps | Off | On | Off | On |
| 19.2 kbps | Off | On | On | Off |
| 38.4 kbps | Off | On | On | On |
| 57.6 kbps | On | Off | Off | Off |
| Reserved | On | Off | Off | On |
| Reserved | On | Off | On | Off |
| Reserved | On | Off | On | On |
| Reserved | On | On | Off | Off |
| Reserved | On | On | Off | On |
| Reserved | On | On | On | Off |
| Disabled | On | On | On | On |

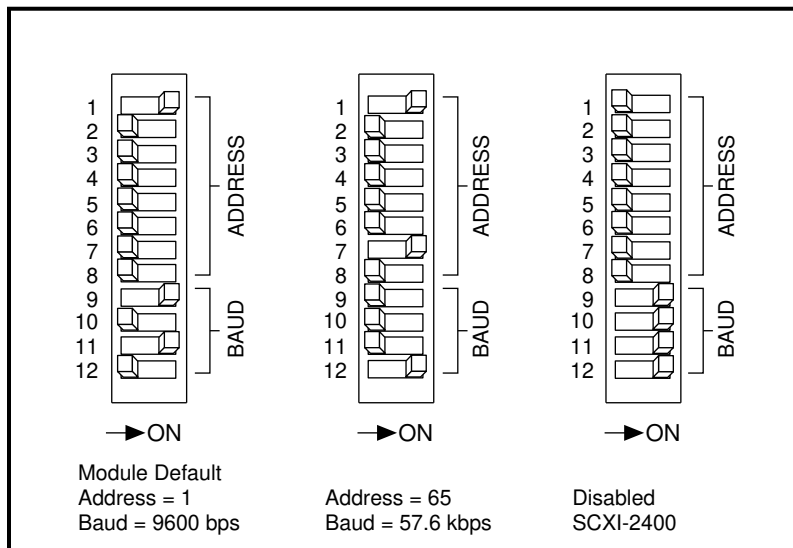


Figure 2-1. Baud Rate and Address Setting Examples

Hardware Installation

You can install the SCXI-2400 in any available SCXI chassis slot. After you have made any necessary changes and have verified and recorded the switch settings on the form in Appendix B, *Customer Communication*, you are ready to install the SCXI-2400. The following are general installation instructions; consult your *SCXI Chassis User Manual* for specific instructions and warnings.

1. Turn off the computer that contains the serial port or disconnect it from your SCXI chassis.
2. Turn off the SCXI chassis. Do not insert the SCXI-2400 into a chassis that is turned on or you may damage your module.
3. Insert the SCXI-2400 into the module guides. Gently guide the module into the back of the slot until the connectors make good contact. If the SCXI-2400 adapter board has been previously installed in the rear of the chassis, the module and adapter board must be firmly engaged; however, do not *force* the module into place.
4. Screw the front mounting panel of the SCXI-2400 to the top and bottom threaded strips of your SCXI chassis.

5. If you will be using an SCXI-1200 module or the RS-485 connections, install the SCXI-2400 adapter board by performing the following steps:
 - a. Plug the 50-pin connector of the adapter board into the 50-pin connector at the rear of the SCXI-2400 module.
 - b. Secure the adapter board by screwing the two screws through the rear panel of the adapter board and into the threaded strips in the rear of the SCXI chassis.
6. Install your cables. See the *Cable Installation* section of this chapter for more information.
7. Make sure you have installed and connected the module and cables properly. Fill out the *Hardware and Software Configuration Form* in Appendix B, *Customer Communication*.
8. Turn on the SCXI chassis.
9. Turn on the computer or reconnect it to your chassis.

The SCXI-2400 module is installed. You are now ready to install and configure your software.

If you are using NI-DAQ, LabVIEW, LabWindows/CVI, or ComponentWorks, refer to the installation instructions in your software documentation to install and configure your software.

Cable Installation

Parallel Port Cable

If you are using an SCXI-1200 DAQ module, install the SCXI-1200 in the slot adjacent to the SCXI-2400 and connect the 25-pin end of your parallel port cable to the parallel port connector on the DAQ module. Then connect the 36-pin end of your parallel port cable to the parallel port connector on the back of the SCXI-2400 adapter board.

Serial Port Cable

You can use the RS-232 port on your computer to control one chassis up to 100 ft (or 2,500 pF of cable capacitance) from your computer. If your chassis is farther away or you are using multiple chassis, you must use RS-485.

RS-232 Cable

Use only an RS-232 or an RS-485 cable; you cannot use both at the same time.

The RS-232 connector is the same as the 9-pin DSUB connector found on most computers. Some computers use a 25-pin connector and NEC computers use a 14-pin connector.



Note: *You must use a null modem cable to connect your computer directly to your SCXI-2400.*

If you must make your own cable, use Table 2-2 for the RS-232 connector pinout to determine the pin connections to on your computer.

Table 2-2. RS-232 Signal Connections

| SCXI-2400 Connections | | Serial Port Pin Connections | | | |
|-----------------------|-------------|-----------------------------|------------|--------|--------|
| Pin Number | Signal Name | Signal Name | Pin Number | | |
| | | | 9-Pin | 25-Pin | 14-Pin |
| 1 | No connect | — | — | — | — |
| 2 | RXD | TXD | 3 | 2 | 9 |
| 3 | TXD | RXD | 2 | 3 | 1 |
| 4 | DTR | DSR | 6 | 6 | 2 |
| 5 | GND | GND | 5 | 7 | 13, 14 |
| 6 | No connect | — | — | — | — |
| 7 | RTS | CTS | 8 | 5 | 4 |
| 8 | No connect | — | — | — | — |
| 9 | No connect | — | — | — | — |

The DTR and RTS lines are always driven active by the SCXI-2400. Some computer serial ports may be disabled if their DSR and CTS lines are not active, so you should connect these signals. The SCXI-2400 ignores the control lines from the computer serial port, so it is not necessary to connect them, although connecting them will not adversely affect the system.

RS-485 Cable

Use only an RS-232 or an RS-485 cable; you cannot use both at the same time.

The RS-485 connector on the SCXI-2400 adapter board uses a screw terminal plug to accept wires from your RS-485 cable. Use twisted pair cable to increase noise tolerance. Make the network connections as given in Table 2-3.

Table 2-3. RS-485 Signal Connections

| Computer RS-485 Port Signal | SCXI-2400 Signal |
|-----------------------------|------------------|
| TX+ | RX+ |
| TX- | RX- |
| RX+ | TX+ |
| RX- | TX- |

In addition, terminate the differential pairs by adding termination resistors at the ends of the cable. Terminate the cables with resistors that are the same value as the impedance of the cable. For most twisted pair cables, 120 Ω is sufficient. On the pair of wires that is cabled to the TX+ and TX- pins of the computer, install a resistor between the RX+ and RX- pins on the last SCXI-2400 in the chain. On the pair of wires that is cabled to the RX+ and RX- pins of the computer, install a resistor between the TX+ and TX- pins on the last SCXI-2400 in the chain and install a resistor between RX+ and RX- on the computer's serial port. Figure 2-2 shows a diagram of a two-chassis network.

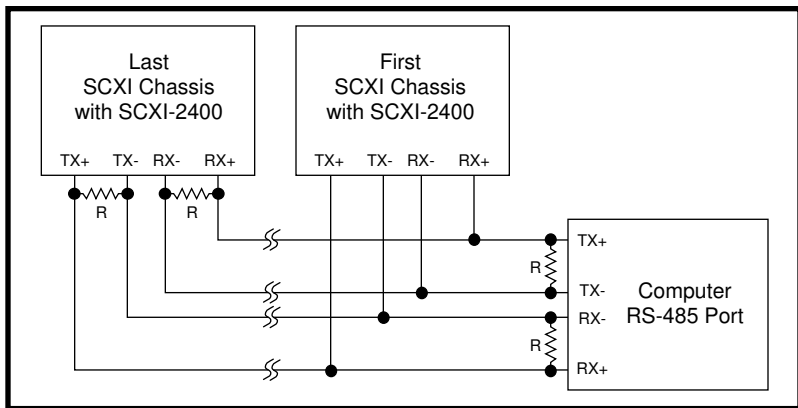


Figure 2-2. RS-485 Connections for Two Chassis with SCXI-2400 Modules

Clamp the ferrite around the RS-485 cable as close to the screw terminal plug as possible. Secure the ferrite with electrical tape, if necessary, to keep the ferrite from sliding down the cable. Government emissions regulations require that you use the ferrite.

Indicator Lights

The SCXI-2000 has five lights that indicate the state of the SCXI-2400 in operation. Table 2-4 lists these indicator lights and their functions.

Table 2-4. Front Panel LED Indicators

| LED | Name | Function |
|---------------|-------------|--|
| TX | Transmit | Flashes when the SCXI-2400 is speaking to the host computer |
| RX | Receive | Flashes when the host computer is speaking |
| ONLINE | Online | Flashes slowly while waiting for synchronization with the host computer, then lights (and stops flashing) when the chassis is ready for normal operation |
| PROG | Program | Lights when the SCXI-2400 firmware requires reprogramming |
| TEST | Test | Lights when the chassis powers up or is reset. Turns off after all self-testing and self-initialization are complete |

Listed below are the possible indications given by these LEDs:

- When you first turn on your chassis, both the power LED (on the chassis) and the **TEST** LED should light.
- If the SCXI-2400 needs to be reprogrammed, the **TEST** LED will turn off and the **PROG** LED will light and remain lit until the firmware on the SCXI-2400 is reinstalled. Consult your software manual for the procedure for firmware upgrades.
- If the power-on test finds something wrong with the SCXI-2400, the **ONLINE**, **PROG**, and **TEST** LEDs will all flash on and off.
- While the SCXI-2400 is waiting for synchronization with the NI-DAQ driver on the host computer, the **ONLINE** LED flashes slowly. The LED lights (and stops flashing) when the SCXI-2400 and the host computer are synchronized.
- If your switch settings are invalid, only the **PROG** and **TEST** LEDs will flash on and off together.
- If the chassis is ready for operation and the SCXI-2400 is disabled, the **PROG**, **TEST**, and **ONLINE** LEDs will flash in sequence.

- When the SCXI-2400 is ready for normal operation and set for serial port control, only the **ONLINE** LED will flash.
- When the SCXI-2400 receives an initialization instruction from the serial port, the **ONLINE** LED will remain lit.

Table 2-5 lists potential problems noted by your LEDs and possible solutions:

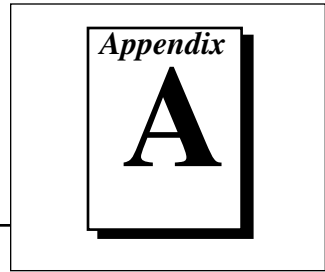
Table 2-5. SCXI-2400 Troubleshooting

| Problem | Solution |
|--|---|
| Power LED on chassis does not light | <p>Make sure the chassis is plugged in.</p> <p>Make sure the power switch is on.</p> <p>Make sure the chassis voltage selection is correct.</p> <p>Check the fuse in the power entry module.</p> <p>Return the chassis for servicing.</p> |
| Power LED lights but TEST does not | <p>Check the chassis backplane fuses.</p> <p>Return the chassis or SCXI-2400 for servicing.</p> |
| PROG lights | Upgrade the firmware on your SCXI-2400. Refer to the NI-DAQ Configuration Utility for more details. |
| TEST and PROG flash simultaneously | Check the switch settings. |
| TEST , PROG , and ONLINE flash simultaneously | Return the SCXI-2400 for servicing. |

Table 2-5. SCXI-2400 Troubleshooting (Continued)

| Problem | Solution |
|--|--|
| <p>ONLINE keeps flashing even after you have started your DAQ application</p> | <p>Check that the RX LED flashes when you use your host serial port. If not, then check the cable and your serial port configuration on the computer.</p> <p>If the RX LED flashes but TX does not, make sure that the address switches and baud rate switches match the configuration in the NI-DAQ Configuration Utility for the SCXI-2400.</p> <p>Check the cable for bad connections.</p> <p>If you are using a long cable, use a slower baud rate on the system.</p> <p>If you are using RS-485, make sure the serial port is configured to communicate using 4-wire mode.</p> |
| <p>TEST, PROG, and ONLINE flash in sequence but nothing works</p> | <p>Check your cables.</p> <p>If you want the SCXI-2400 disabled, check your chassis address settings and your configuration in the NI-DAQ Configuration Utility.</p> <p>If you want to use the SCXI-2400, check the switch setting.</p> |

Specifications



This appendix lists the specifications for the SCXI-2400. These specifications are typical at 25° C unless otherwise noted.

Connectors

| | |
|--|---|
| RS-232 connector | 9-pin male DSUB, AT pinout |
| Max cable length | 2,500 pF capacitance (100 ft typ) |
| RS-485 connector or adapter board | 4-pin screw terminal, labeled on panel |
| Max cable length | 4,000 ft |
| Parallel port connector | 36-pin IEEE-1284 type C |

Digital I/O

| | |
|-----------------------------------|-------|
| Isolation | |
| RS-485 port | 42 V |
| Common-mode transient suppression | |
| RS-485 port | 750 V |

Transfer Characteristics

| | |
|---------------------------|---|
| Serial port | |
| Baud rates supported..... | 300, 600, 1200, 2400, 4800, and 9600 bps, 19.2 kbps, 38.4 kbps, 57.6 kbps |
| Byte format | 1 start bit, 1 stop bit, no parity, 8 data bits |

Maximum data transfer rates are for a single chassis operating continuously with an SCXI-1200. For short duration acquisitions, the chassis can buffer data at the maximum specified rates of the SCXI-1200.

Table A-1. Max Data Transfer Rates (S/s)

| Baud Rate | Operating System | |
|------------------|-------------------------|--------------------|
| | Windows 95 | Windows 3.1 |
| 57.6 kbps | 1,500 | 1,500 |
| 38.4 kbps | 1,000 | 1,000 |
| 19.2 kbps | 500 | 500 |
| 9600 bps | 250 | 250 |
| 4800 bps | 125 | 125 |
| 2400 bps | 60 | 60 |
| 1200 bps | 30 | 30 |
| 600 bps | 15 | 15 |
| 300 bps | 7 | 7 |

Physical

Dimensions 3.0 by 17.2 by 20.3 cm
(1.2 by 6.8 by 8.0 in.)

Environment

Operating temperature 0° to 50° C
 Storage temperature..... -55° to 150° C
 Relative humidity 5% to 90% noncondensing

Customer Communication

Appendix

B

For your convenience, this appendix contains forms to help you gather the information necessary to help us solve your technical problems and a form you can use to comment on the product documentation. When you contact us, we need the information on the Technical Support Form and the configuration form, if your manual contains one, about your system configuration to answer your questions as quickly as possible.

National Instruments has technical assistance through electronic, fax, and telephone systems to quickly provide the information you need. Our electronic services include a bulletin board service, an FTP site, a FaxBack system, and e-mail support. If you have a hardware or software problem, first try the electronic support systems. If the information available on these systems does not answer your questions, we offer fax and telephone support through our technical support centers, which are staffed by applications engineers.

Electronic Services



Bulletin Board Support

National Instruments has BBS and FTP sites dedicated for 24-hour support with a collection of files and documents to answer most common customer questions. From these sites, you can also download the latest instrument drivers, updates, and example programs. For recorded instructions on how to use the bulletin board and FTP services and for BBS automated information, call (512) 795-6990. You can access these services at:

United States: (512) 794-5422 or (800) 327-3077
Up to 14,400 baud, 8 data bits, 1 stop bit, no parity

United Kingdom: 01635 551422
Up to 9,600 baud, 8 data bits, 1 stop bit, no parity

France: 1 48 65 15 59
Up to 9,600 baud, 8 data bits, 1 stop bit, no parity



FTP Support

To access our FTP site, log on to our Internet host, `ftp.natinst.com`, as anonymous and use your Internet address, such as `joesmith@anywhere.com`, as your password. The support files and documents are located in the `/support` directories.



FaxBack Support

FaxBack is a 24-hour information retrieval system containing a library of documents on a wide range of technical information. You can access FaxBack from a touch-tone telephone at (512) 418-1111.



E-Mail Support (currently U.S. only)

You can submit technical support questions to the appropriate applications engineering team through e-mail at the Internet addresses listed below. Remember to include your name, address, and phone number so we can contact you with solutions and suggestions.

GPIB: gpib.support@natinst.com

LabVIEW: lv.support@natinst.com

DAQ: daq.support@natinst.com

HiQ: hiq.support@natinst.com

VXI: vxi.support@natinst.com

VISA: visa.support@natinst.com

LabWindows: lw.support@natinst.com

Lookout: lookout.support@natinst.com

Fax and Telephone Support

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Telephone



Fax

| | | |
|------------------|-----------------|------------------|
| Australia | 03 9 879 9422 | 03 9 879 9179 |
| Austria | 0662 45 79 90 0 | 0662 45 79 90 19 |
| Belgium | 02 757 00 20 | 02 757 03 11 |
| Canada (Ontario) | 519 622 9310 | |
| Canada (Quebec) | 514 694 8521 | 514 694 4399 |
| Denmark | 45 76 26 00 | 45 76 26 02 |
| Finland | 90 527 2321 | 90 502 2930 |
| France | 1 48 14 24 24 | 1 48 14 24 14 |
| Germany | 089 741 31 30 | 089 714 60 35 |
| Hong Kong | 2645 3186 | 2686 8505 |
| Italy | 02 413091 | 02 41309215 |
| Japan | 03 5472 2970 | 03 5472 2977 |
| Korea | 02 596 7456 | 02 596 7455 |
| Mexico | 95 800 010 0793 | 5 520 3282 |
| Netherlands | 0348 433466 | 0348 430673 |
| Norway | 32 84 84 00 | 32 84 86 00 |
| Singapore | 2265886 | 2265887 |
| Spain | 91 640 0085 | 91 640 0533 |
| Sweden | 08 730 49 70 | 08 730 43 70 |
| Switzerland | 056 200 51 51 | 056 200 51 55 |
| Taiwan | 02 377 1200 | 02 737 4644 |
| U.K. | 01635 523545 | 01635 523154 |

Technical Support Form

Photocopy this form and update it each time you make changes to your software or hardware, and use the completed copy of this form as a reference for your current configuration. Completing this form accurately before contacting National Instruments for technical support helps our applications engineers answer your questions more efficiently.

If you are using any National Instruments hardware or software products related to this problem, include the configuration forms from their user manuals. Include additional pages if necessary.

Name _____

Company _____

Address _____

Fax (____) _____ Phone (____) _____

Computer brand _____ Model _____ Processor _____

Operating system (include version number) _____

Clock speed _____MHz RAM _____MB Display adapter _____

Mouse ___yes ___no Other adapters installed _____

Hard disk capacity _____MB Brand _____

Instruments used _____

National Instruments hardware product model _____ Revision _____

Configuration _____

National Instruments software product _____ Version _____

Configuration _____

The problem is: _____

List any error messages: _____

The following steps reproduce the problem: _____

SCXI-2400 Hardware and Software Configuration Form

Record the settings and revisions of your hardware and software on the line to the right of each item. Complete a new copy of this form each time you revise your software or hardware configuration, and use this form as a reference for your current configuration. Completing this form accurately before contacting National Instruments for technical support helps our applications engineers answer your questions more efficiently.

National Instruments Products

ComponentWorks, LabVIEW, LabWindows/CVI, or NI-DAQ version _____

Baud rate switches (on or off): 12___ 11___ 10___ 9___ Baud___

Address switches

(on or off): 8___ 7___ 6___ 5___ 4___ 3___ 2___ 1___ Address___

HDLC addresses and baud rates of other chassis _____

Chassis _____

Other modules and slots _____

Other Products

Computer make and model _____

Microprocessor _____

Clock frequency or speed _____

Type of video board installed _____

Operating system _____

Operating system version _____

Programming language _____

Programming language version _____

Other boards in system _____

Base I/O address of other boards _____

DMA channels of other boards _____

Interrupt level of other boards _____

RS-232 or RS-485 _____

Plug-in serial port interface card (make and model) _____

Comm port number _____

Base address of comm port _____

Comm port interrupt level _____

Documentation Comment Form

National Instruments encourages you to comment on the documentation supplied with our products. This information helps us provide quality products to meet your needs.

Title: SCXI™-2400 User Manual

Edition Date: June 1996

Part Number: 321231A-01

Please comment on the completeness, clarity, and organization of the manual.

If you find errors in the manual, please record the page numbers and describe the errors.

Thank you for your help.

Name _____

Title _____

Company _____

Address _____

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| Prefix | Meaning | Value |
|---------------|----------------|--------------|
| m- | milli- | 10^{-3} |
| k- | kilo- | 10^3 |
| M- | mega- | 10^6 |

| | |
|-----------|---|
| Ω | ohms |
| % | percent |
| A | amperes |
| AC | alternating current |
| A/D | analog-to-digital |
| baud rate | expressed in bits per second, is the signal rate over the serial port |
| bps | bits per second; used to express baud rate |
| C | Celsius |
| CTS | clear to send signal |
| D/A | digital-to-analog |
| DAQ | data acquisition |
| DC | direct current |
| DSR | data set ready signal |
| DSUB | D-subminiature connector |
| DTR | data terminal ready signal |

Glossary

| | |
|--------|--|
| EISA | Extended Industry Standard Architecture |
| F | farads |
| ft | feet |
| GND | ground |
| HDLC | high-level data link control |
| hex | hexadecimal |
| Hz | hertz |
| in. | inches |
| I/O | input/output |
| ISA | Industry Standard Architecture |
| LED | light-emitting diode |
| MB | megabytes of memory |
| NC | not connected (signal) |
| ONLINE | online LED |
| PROG | program LED |
| RTS | request to send signal |
| RX | receive LED |
| RXD | receive data signal |
| TEST | testing LED |
| TX | transmit LED |
| TXD | transmit data signal |
| s | seconds |
| SCXI | Signal Conditioning eXtensions for Instrumentation |
| TTL | transistor-transistor logic |

| | |
|----|--------------------|
| V | volts |
| VI | virtual instrument |

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